

22 June 2020

Our Reference: IR-01-20-5722

Thomas Holmes
FYI
fyi-request-12302-5df9b87e@requests.fyi.org.nz

Dear Thomas

Thank you for your online submission dated 24 February 2020 requesting information on the CARD system. As per your subsequent email correspondence with a Communication Centre staff member, your request was redefined to:

Training materials and manuals for CAD and CARD Resource. In particular documentation that would normally be provided to new employees for training.

Your request has been considered in accordance with the Official Information Act 1982 and I enclose the following documents:

1. MIICE 1.2 Lesson Plan
2. MIICE 1.0 Desktop Agent User Guide
3. Checks and Dispatch Manual
4. Introduction to CARD lesson plan
5. Map lesson plan
6. Introduction to locate and verify lesson plan
7. Locate and verify addresses, flats and units lesson plan
8. Motorways lesson plan
9. Entry formatting lesson plan
10. Notice to users of IPICS v2

Some information within these documents has been redacted under sections 9(2)(a) and 6(c) of the Official Information Act 1982, to protect the privacy of natural persons and as disclosure would be likely to prejudice the maintenance of the law, including the prevention, investigation, and detection of offences, and the right to a fair trial.

If you have any questions, you may contact Communication Centres staff member Nicola Anamani at Nicola.Anamani@police.govt.nz.

You have the right to ask the Ombudsman to review my decision if you are not satisfied with Police's response to your request.

Yours sincerely

Police National Headquarters

180 Molesworth Street, Thorndon, Wellington SX11149
Telephone: (04) 474 9499. www.police.govt.nz

A handwritten signature in blue ink, appearing to read 'I. Harris', located above the printed name.

Inspector Ian Harris
Acting National Operations Manager, Communication Centres