

Old System - Cases by Source of Matter by year (Secondary and Wellington & Wairarapa only)

Year	Complaint YN	Mandatory Report YN
2017	1	11
2018	4	8
2019	1	10
Total	6	29

New System - PR Reports by type by year (Secondary only, All NZ)

Year	Complaint	Mandatory report	Total
2020	40	98	138
2019	7	30	37
Total	47	128	175

Old System - Cases by Source of Matter by Year by Status (Secondary and Wellington & Wairarapa)

Status (groups) Year	Active		Closed		Total	
	Complaint YN	Mandatory Report YN	Complaint YN	Mandatory Report YN	Complaint YN	Mandatory Report YN
2017	0	1	1	10	1	11
2018	0	2	4	6	4	8
2019	1	3	0	7	1	10
Total	1	6	5	23	6	29

New System - PR Reports by type by year by Status (Secondary only, All NZ)

Status (groups) Year	Active			Closed			Total
	Complaint	Mandatory report	Total	Complaint	Mandatory report	Total	
2019	2	12	14	5	18	23	37
2020	17	69	86	23	29	52	138
Total	19	81	100	28	47	75	175