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**From:** KETCHEN, Mike (PACMM)  
**Sent:** Thursday, 22 July 2021 1:16 pm  
**To:** CONWAY, Keith (PACMM)  
**Cc:** DONALD, Simon (PACMM)  
**Subject:** RE: FORMAL MESSAGE: POTENTIAL MEDEVAC REQUIRED FOR UN PERSONNEL BASED IN FIJI

**Security Classification:**  
RESTRICTED

Tks – this had been on my list to ask you about. Good if CPCD and UNHC could own this IDC

Mike Ketchen  
Unit Manager Fiji | Vanuatu | Kiribati  
Pacific and Development Group  
New Zealand Ministry of Foreign Affairs and Trade  
M s9(2)(a) E [mike.ketchen@mfat.govt.nz](mailto:mike.ketchen@mfat.govt.nz)

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195 Lambton Quay, Private Bag 18901, Wellington 5045, New Zealand  
[www.mfat.govt.nz](http://www.mfat.govt.nz) | [www.safetravel.govt.nz](http://www.safetravel.govt.nz)



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**From:** CONWAY, Keith (PACMM) <Keith.Conway@mfat.govt.nz>  
**Sent:** Thursday, 22 July 2021 12:09 PM  
**To:** KETCHEN, Mike (PACMM) <Mike.Ketchen@mfat.govt.nz>  
**Cc:** DONALD, Simon (PACMM) <Simon.Donald@mfat.govt.nz>  
**Subject:** FW: FORMAL MESSAGE: POTENTIAL MEDEVAC REQUIRED FOR UN PERSONNEL BASED IN FIJI

**[RESTRICTED]**

FYI – UNCH, PACREG and us are meeting on Monday to discuss next steps – will suggest SVA is also looped in to streamline things. Will need to advocate with UNHC et al here that a practical solution be found, and SVA does not get lumped doing all the heavy lifting.

UN COVID cases appear to have improved so no immediate need for NZ medevac, so discussion will focus on clarifying process for any future requests.

Cheers  
Keith

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**From:** SUVA <[SVA@mfat.govt.nz](mailto:SVA@mfat.govt.nz)>  
**Sent:** Wednesday, 21 July 2021 8:09 PM  
**To:** NEW YORK <[NYK@mfat.govt.nz](mailto:NYK@mfat.govt.nz)>; CPCD <[DM-CPCD@mfat.govt.nz](mailto:DM-CPCD@mfat.govt.nz)>; PACREG <[PACREG@mfat.govt.nz](mailto:PACREG@mfat.govt.nz)>  
**Cc:** UNHC <[DM-UNHC@mfat.govt.nz](mailto:DM-UNHC@mfat.govt.nz)>; ISED <[DM-ISED@mfat.govt.nz](mailto:DM-ISED@mfat.govt.nz)>; ...PACIFIC POSTS <[PACIFICPOSTS@mfat.net.nz](mailto:PACIFICPOSTS@mfat.net.nz)>; ...MULTILATERAL POSTS <[MLGPOSTS@mfat.net.nz](mailto:MLGPOSTS@mfat.net.nz)>; ...MEA POSTS

<[MEAPOSTS@mfat.net.nz](mailto:MEAPOSTS@mfat.net.nz)>; FM.Defence (Seemail) <[fm.defence@nzdf.mil.nz](mailto:fm.defence@nzdf.mil.nz)>; FM.Defence MOD (Seemail) <[cables@defence.govt.nz](mailto:cables@defence.govt.nz)>; FM.P/S COVID19 Response (Seemail) <[FMPSCOV19Response@mfat.net.nz](mailto:FMPSCOV19Response@mfat.net.nz)>; ORD <[DM-ORD@mfat.govt.nz](mailto:DM-ORD@mfat.govt.nz)>; PRD <[DM-PRD@mfat.govt.nz](mailto:DM-PRD@mfat.govt.nz)>; FM.Health Ministry (Seemail) <[trade@health.govt.nz](mailto:trade@health.govt.nz)>  
**Subject:** RE: FORMAL MESSAGE: POTENTIAL MEDEVAC REQUIRED FOR UN PERSONNEL BASED IN FIJI

**[RESTRICTED]**

**HOHENGA – ACTION**

CPCD/NYK/PACREG – note the need for clarity in the UN system around a formal medevac agreement with New Zealand. We wonder whether a Zoom call with UN, Wellington and Post stakeholders might help to resolve outstanding issues.

**PŪRONGO - REPORT**

s6(b)(ii)

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**TAKAPU – COMMENT**

s6(a)

s6(a)

**MUTU - ENDS**

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**From:** NEW YORK <[NYK@mfat.govt.nz](mailto:NYK@mfat.govt.nz)>

**Sent:** Tuesday, 20 July 2021 8:56 am

**To:** CPCD <[DM-CPCD@mfat.govt.nz](mailto:DM-CPCD@mfat.govt.nz)>; SUVA <[SVA@mfat.govt.nz](mailto:SVA@mfat.govt.nz)>; PACREG <[PACREG@mfat.govt.nz](mailto:PACREG@mfat.govt.nz)>

**Cc:** UNHC <[DM-UNHC@mfat.govt.nz](mailto:DM-UNHC@mfat.govt.nz)>; ISED <[DM-ISED@mfat.govt.nz](mailto:DM-ISED@mfat.govt.nz)>; ...PACIFIC POSTS

<[PACIFICPOSTS@mfat.net.nz](mailto:PACIFICPOSTS@mfat.net.nz)>; ...MULTILATERAL POSTS <[MLGPOSTS@mfat.net.nz](mailto:MLGPOSTS@mfat.net.nz)>; ...MEA POSTS

<[MEAPOSTS@mfat.net.nz](mailto:MEAPOSTS@mfat.net.nz)>; FM.Defence (Seemail) <[fm.defence@nzdf.mil.nz](mailto:fm.defence@nzdf.mil.nz)>; FM.Defence MOD (Seemail)

<[cables@defence.govt.nz](mailto:cables@defence.govt.nz)>; FM.P/S COVID19 Response (Seemail) <[FMPSCOV19Response@mfat.net.nz](mailto:FMPSCOV19Response@mfat.net.nz)>; ORD

<[DM-ORD@mfat.govt.nz](mailto:DM-ORD@mfat.govt.nz)>; PRD <[DM-PRD@mfat.govt.nz](mailto:DM-PRD@mfat.govt.nz)>; FM.Health Ministry (Seemail) <[trade@health.govt.nz](mailto:trade@health.govt.nz)>

**Subject:** FORMAL MESSAGE: POTENTIAL MEDEVAC REQUIRED FOR UN PERSONNEL BASED IN FIJI

**Importance:** High

[RESTRICTED]

s6(b)(ii)

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Official Information Act

MUTU - ENDS

Out of scope

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Official Information Act

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Official Information Act

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**From:** KETCHEN, Mike (PACMM)  
**Sent:** Tuesday, 27 July 2021 6:25 pm  
**To:** CURR, Jonathan (SVA); MEDIA; MINETT, Constance (PACREG); CONWAY, Keith (PACMM); TUPANGAIA, Desmond (API); JEBSON, Alex (UNHC); CRANE, Antony (DEVPP)  
**Cc:** PATRICK, Hone (SVA); PODMORE, Michelle (SVA); BECKETT, Kathryn (UNHC); RAMSDEN, Mark (UNHC); CRANE, Antony (DEVPP); LESLIE, Helen (DEVPP); HAWKE, Craig (NYK); FEPULEAI, Justin (NYK); OJALA, Anton (PACMM)  
**Subject:** RE: MoH statement on Fiji to go out this afternoon [SEC=IN CONFIDENCE]

[IN CONFIDENCE]

Thanks everyone.

Helen: Can we please find a way to provide some feedback to MOH/CCDHB? s9(2)(g)(i)

Happy to talk it through tomorrow.

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(www.blackberry.com)

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**From:** CURR, Jonathan (SVA) <[Jonathan.Curr@mfat.govt.nz](mailto:Jonathan.Curr@mfat.govt.nz)>  
**Date:** Tuesday, 27 Jul 2021, 6:13 PM  
**To:** MEDIA <[media@mfat.govt.nz](mailto:media@mfat.govt.nz)>, MINETT, Constance (PACREG) <[Constance.Minett@mfat.govt.nz](mailto:Constance.Minett@mfat.govt.nz)>, CONWAY, Keith (PACMM) <[Keith.Conway@mfat.govt.nz](mailto:Keith.Conway@mfat.govt.nz)>, TUPANGAIA, Desmond (API) <[Desmond.Tupangaia@mfat.govt.nz](mailto:Desmond.Tupangaia@mfat.govt.nz)>, JEBSON, Alex (UNHC) <[Alex.Jebson@mfat.govt.nz](mailto:Alex.Jebson@mfat.govt.nz)>, CRANE, Antony (DEVPP) <[Tony.Crane@mfat.govt.nz](mailto:Tony.Crane@mfat.govt.nz)>  
**Cc:** PATRICK, Hone (SVA) <[Hone.Patrick@mfat.govt.nz](mailto:Hone.Patrick@mfat.govt.nz)>, PODMORE, Michelle (SVA) <[Michelle.Podmore@mfat.govt.nz](mailto:Michelle.Podmore@mfat.govt.nz)>, KETCHEN, Mike (PACMM) <[Mike.Ketchen@mfat.govt.nz](mailto:Mike.Ketchen@mfat.govt.nz)>, BECKETT, Kathryn (UNHC) <[kathryn.beckett@mfat.govt.nz](mailto:kathryn.beckett@mfat.govt.nz)>, RAMSDEN, Mark (UNHC) <[Mark.Ramsden@mfat.govt.nz](mailto:Mark.Ramsden@mfat.govt.nz)>, CRANE, Antony (DEVPP) <[Tony.Crane@mfat.govt.nz](mailto:Tony.Crane@mfat.govt.nz)>, LESLIE, Helen (DEVPP) <[Helen.Leslie@mfat.govt.nz](mailto:Helen.Leslie@mfat.govt.nz)>, HAWKE, Craig (NYK) <[craig.hawke@mfat.govt.nz](mailto:craig.hawke@mfat.govt.nz)>, FEPULEAI, Justin (NYK) <[Justin.Fepuleai@mfat.govt.nz](mailto:Justin.Fepuleai@mfat.govt.nz)>  
**Subject:** RE: MoH statement on Fiji to go out this afternoon [SEC=IN CONFIDENCE]

[IN CONFIDENCE]

I have just taken a call from the UNRC. He has within the last few minutes received advice from the Medical Director at CMDHB that the relevant Medical Officer of Health has declined the medevac.

s6(b)(ii)

**Jonathan Curr**

**High Commissioner**  
New Zealand High Commission Fiji | Te Aka Aorere

T s9(2)(a)

E [jonathan.curr@mfat.govt.nz](mailto:jonathan.curr@mfat.govt.nz)

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**From:** MEDIA <media@mfat.govt.nz>  
**Sent:** Tuesday, 27 July 2021 5:27 pm  
**To:** MINETT, Constance (PACREG) <Constance.Minett@mfat.govt.nz>; CONWAY, Keith (PACMM) <Keith.Conway@mfat.govt.nz>; TUPANGAIA, Desmond (API) <Desmond.Tupangaia@mfat.govt.nz>; JEBSON, Alex (UNHC) <Alex.Jebson@mfat.govt.nz>; CRANE, Antony (DEVPP) <Tony.Crane@mfat.govt.nz>  
**Cc:** CURR, Jonathan (SVA) <Jonathan.Curr@mfat.govt.nz>; PATRICK, Hone (SVA) <Hone.Patrick@mfat.govt.nz>; PODMORE, Michelle (SVA) <Michelle.Podmore@mfat.govt.nz>; MEDIA <media@mfat.govt.nz>; KETCHEN, Mike (PACMM) <Mike.Ketchen@mfat.govt.nz>; BECKETT, Kathryn (UNHC) <kathryn.beckett@mfat.govt.nz>; RAMSDEN, Mark (UNHC) <Mark.Ramsden@mfat.govt.nz>  
**Subject:** RE: MoH statement on Fiji to go out this afternoon

**[IN CONFIDENCE]**

Thanks Connie, and Mark, that's really helpful feedback.

I will pass on our concerns in relation to mentioning the patient's workplace.

In case MoH receive media questions on the back of the statement, we will provide them with the following Q+A on *if asked* basis:

s9(2)(g)(i)

New Zealand is not obligated to receive UN workers. s9(2)(g)(i)

Thanks  
Fleur

---

**From:** MINETT, Constance (PACREG) <[Constance.Minett@mfat.govt.nz](mailto:Constance.Minett@mfat.govt.nz)>  
**Sent:** Tuesday, 27 July 2021 5:11 PM  
**To:** CONWAY, Keith (PACMM) <[Keith.Conway@mfat.govt.nz](mailto:Keith.Conway@mfat.govt.nz)>; TUPANGAIA, Desmond (API) <[Desmond.Tupangaia@mfat.govt.nz](mailto:Desmond.Tupangaia@mfat.govt.nz)>; JEBSON, Alex (UNHC) <[Alex.Jebson@mfat.govt.nz](mailto:Alex.Jebson@mfat.govt.nz)>; CRANE, Antony (DEVPP) <[Tony.Crane@mfat.govt.nz](mailto:Tony.Crane@mfat.govt.nz)>  
**Cc:** CURR, Jonathan (SVA) <[Jonathan.Curr@mfat.govt.nz](mailto:Jonathan.Curr@mfat.govt.nz)>; PATRICK, Hone (SVA) <[Hone.Patrick@mfat.govt.nz](mailto:Hone.Patrick@mfat.govt.nz)>; PODMORE, Michelle (SVA) <[Michelle.Podmore@mfat.govt.nz](mailto:Michelle.Podmore@mfat.govt.nz)>; MEDIA <[media@mfat.govt.nz](mailto:media@mfat.govt.nz)>; KETCHEN, Mike (PACMM) <[Mike.Ketchen@mfat.govt.nz](mailto:Mike.Ketchen@mfat.govt.nz)>; BECKETT, Kathryn (UNHC) <[kathryn.beckett@mfat.govt.nz](mailto:kathryn.beckett@mfat.govt.nz)>; RAMSDEN, Mark (UNHC) <[Mark.Ramsden@mfat.govt.nz](mailto:Mark.Ramsden@mfat.govt.nz)>; THOMPSON, Fleur (CMD) <[Fleur.Thompson@mfat.govt.nz](mailto:Fleur.Thompson@mfat.govt.nz)>  
**Subject:** RE: MoH statement on Fiji to go out this afternoon

**[IN CONFIDENCE]**

Hi Keith and Fleur,

That media looks fine.

s9(2)(g)(i)

New Zealand is not obligated to receive UN workers.

s9(2)(g)(i)

Connie

**Constance Minett**

Policy Officer  
Pacific Regional Division  
New Zealand Ministry of Foreign Affairs & Trade | Manatū Aorere

M s9(2)(a) E [constance.minett@mfat.govt.nz](mailto:constance.minett@mfat.govt.nz)

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**From:** CONWAY, Keith (PACMM) <[Keith.Conway@mfat.govt.nz](mailto:Keith.Conway@mfat.govt.nz)>

**Sent:** Tuesday, 27 July 2021 5:01 PM

**To:** TUPANGAIA, Desmond (API) <[Desmond.Tupangaia@mfat.govt.nz](mailto:Desmond.Tupangaia@mfat.govt.nz)>; JEBSON, Alex (UNHC) <[Alex.Jebson@mfat.govt.nz](mailto:Alex.Jebson@mfat.govt.nz)>; MINETT, Constance (PACREG) <[Constance.Minett@mfat.govt.nz](mailto:Constance.Minett@mfat.govt.nz)>; CRANE, Antony (DEVPP) <[Tony.Crane@mfat.govt.nz](mailto:Tony.Crane@mfat.govt.nz)>

**Cc:** CURR, Jonathan (SVA) <[Jonathan.Curr@mfat.govt.nz](mailto:Jonathan.Curr@mfat.govt.nz)>; PATRICK, Hone (SVA) <[Hone.Patrick@mfat.govt.nz](mailto:Hone.Patrick@mfat.govt.nz)>; PODMORE, Michelle (SVA) <[Michelle.Podmore@mfat.govt.nz](mailto:Michelle.Podmore@mfat.govt.nz)>; MEDIA <[media@mfat.govt.nz](mailto:media@mfat.govt.nz)>; KETCHEN, Mike (PACMM) <[Mike.Ketchen@mfat.govt.nz](mailto:Mike.Ketchen@mfat.govt.nz)>; BECKETT, Kathryn (UNHC) <[kathryn.beckett@mfat.govt.nz](mailto:kathryn.beckett@mfat.govt.nz)>; RAMSDEN, Mark (UNHC) <[Mark.Ramsden@mfat.govt.nz](mailto:Mark.Ramsden@mfat.govt.nz)>; THOMPSON, Fleur (CMD) <[Fleur.Thompson@mfat.govt.nz](mailto:Fleur.Thompson@mfat.govt.nz)>

**Subject:** FW: MoH statement on Fiji to go out this afternoon

[IN CONFIDENCE]

Kia ora PDG and UNHC colleagues

We've had the draft press statement below come in from MOH re. the UN worker seeking a medevac to NZ – happy for MOH to lead on this given it's in their patch, but MOH did have a follow-up question whether an specific facilitation is provided by the NZ Government for UN staff to enable medical repatriation.

Given our discussion yesterday, the answer should be “no” and as I understand it, the UN went through the usual medevac process via an air ambulance provider get approval for this flight.

There is urgency to [get this out the door by COP so grateful any comments/concerns with the MOH release below.](#)

Cheers  
Keith

---

**From:** MEDIA <[media@mfat.govt.nz](mailto:media@mfat.govt.nz)>

**Sent:** Tuesday, 27 July 2021 3:25 PM

**To:** HARTLAND, Emma (PACMM) <[Emma.Hartland@mfat.govt.nz](mailto:Emma.Hartland@mfat.govt.nz)>; CONWAY, Keith (PACMM) <[Keith.Conway@mfat.govt.nz](mailto:Keith.Conway@mfat.govt.nz)>; KETCHEN, Mike (PACMM) <[Mike.Ketchen@mfat.govt.nz](mailto:Mike.Ketchen@mfat.govt.nz)>; OJALA, Anton (PACMM) <[Anton.Ojala@mfat.govt.nz](mailto:Anton.Ojala@mfat.govt.nz)>; PEACOCK, Holly (PACMM) <[Holly.Peacock@mfat.govt.nz](mailto:Holly.Peacock@mfat.govt.nz)>

**Cc:** MEDIA <[media@mfat.govt.nz](mailto:media@mfat.govt.nz)>

**Subject:** MoH statement on Fiji to go out this afternoon

[UNCLASSIFIED]

Hi team



MoH have shared their statement regarding the repatriation of a patient from Fiji, below. It looks fine to me, but please let us know if you have any feedback, by 4PM.

Thanks  
Fleur

---

**From:** Ben Heather <[Ben.Heather@health.govt.nz](mailto:Ben.Heather@health.govt.nz)>

**Sent:** Tuesday, 27 July 2021 3:19 PM

**To:** Donna Baker-Ext <[Donna.Baker@middlemore.co.nz](mailto:Donna.Baker@middlemore.co.nz)>; Sarah McMahon (ADHB <[SMcMahon@adhb.govt.nz](mailto:SMcMahon@adhb.govt.nz)>; Sarah McCormack (ADHB) <[SMcCorm@adhb.govt.nz](mailto:SMcCorm@adhb.govt.nz)> <Sarah McCormack <[SMcCorm@adhb.govt.nz](mailto:SMcCorm@adhb.govt.nz)>; MEDIA <[media@mfat.govt.nz](mailto:media@mfat.govt.nz)>; Victoria Hawkins, St John <[victoria.hawkins@stjohn.org.nz](mailto:victoria.hawkins@stjohn.org.nz)> <Victoria Hawkins>; St John <[victoria.hawkins@stjohn.org.nz](mailto:victoria.hawkins@stjohn.org.nz)>; [annabel@skylineaviation.co.nz](mailto:annabel@skylineaviation.co.nz)

**Subject:** Ministry statement on Fiji to go out this afternoon

Hi all,

Sending proposed statement through on patient from Fiji transfer for thoughts/input. Plan is to send this out this afternoon.

Ngā mihi,

Ben

#### Statement

The Ministry of Health has now approved a formal request for the transfer and treatment of a patient from Fiji who has tested positive for Covid-19.

The Ministry's approval follows Middlemore Hospital agreeing to treat the patient, and a transfer plan approved by the Medical Officer of Health from the Auckland Regional Public Health Service and agreed to by New Zealand Air Ambulance Service. The plan takes into consideration the safety of both the patient and the crew who will be transporting the patient. Middlemore Hospital also has an isolation plan in place for the patient.

Approval follows a request from the United Nations to New Zealand for transfer and treatment of the patient. The patient is a United Nations employee working in Suva, Fiji.

Flight plans are yet to be confirmed, but it is expected the flight will arrive on Wednesday.

Any patient coming from Fiji, or any other country, would be covered by protocols to protect against the risk of spread of COVID-19. Strong protocols are in place to manage the risk of transferring the patient.

The United Nations will be meeting the cost of both the medevac and treatment of the patient.

No further information is being provided at this stage.

#### **Ben Heather | Senior Media Adviser**

Communications and Engagement

Office of the Director-General

s9(2)(a) | [ben.heather@moh.govt.nz](mailto:ben.heather@moh.govt.nz) (for media issues contact: [media@health.govt.nz](mailto:media@health.govt.nz))

Ministry of Health, 133 Molesworth Street Thorndon, Wellington 6011



\*\*\*\*\*

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**From:** KETCHEN, Mike (PACMM)  
**Sent:** Tuesday, 27 July 2021 6:26 pm  
**To:** CURR, Jonathan (SVA)  
**Cc:** OJALA, Anton (PACMM)  
**Subject:** RE: MoH statement on Fiji to go out this afternoon [SEC=IN CONFIDENCE]

[IN CONFIDENCE]

s9(2)(g)(i) I'm sorry you'll wear some disappointment as a consequence of this.

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([www.blackberry.com](http://www.blackberry.com))

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**From:** KETCHEN, Mike (PACMM)  
**Sent:** Tuesday, 27 July 2021 7:25 pm  
**To:** RAMSDEN, Mark (UNHC)  
**Subject:** RE: MoH statement on Fiji to go out this afternoon [SEC=IN CONFIDENCE]

[IN CONFIDENCE]

s9(2)(g)(i)

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**From:** RAMSDEN, Mark (UNHC) <[Mark.Ramsden@mfat.govt.nz](mailto:Mark.Ramsden@mfat.govt.nz)>  
**Date:** Tuesday, 27 Jul 2021, 6:59 PM  
**To:** KETCHEN, Mike (PACMM) <[Mike.Ketchen@mfat.govt.nz](mailto:Mike.Ketchen@mfat.govt.nz)>, CURR, Jonathan (SVA) <[Jonathan.Curr@mfat.govt.nz](mailto:Jonathan.Curr@mfat.govt.nz)>, MEDIA <[media@mfat.govt.nz](mailto:media@mfat.govt.nz)>, MINETT, Constance (PACREG) <[Constance.Minett@mfat.govt.nz](mailto:Constance.Minett@mfat.govt.nz)>, CONWAY, Keith (PACMM) <[Keith.Conway@mfat.govt.nz](mailto:Keith.Conway@mfat.govt.nz)>, TUPANGAIA, Desmond (API) <[Desmond.Tupangaia@mfat.govt.nz](mailto:Desmond.Tupangaia@mfat.govt.nz)>, JEBSON, Alex (UNHC) <[Alex.Jebson@mfat.govt.nz](mailto:Alex.Jebson@mfat.govt.nz)>, CRANE, Antony (DEVPP) <[Tony.Crane@mfat.govt.nz](mailto:Tony.Crane@mfat.govt.nz)>  
**Cc:** PATRICK, Hone (SVA) <[Hone.Patrick@mfat.govt.nz](mailto:Hone.Patrick@mfat.govt.nz)>, PODMORE, Michelle (SVA) <[Michelle.Podmore@mfat.govt.nz](mailto:Michelle.Podmore@mfat.govt.nz)>, BECKETT, Kathryn (UNHC) <[kathryn.beckett@mfat.govt.nz](mailto:kathryn.beckett@mfat.govt.nz)>, CRANE, Antony (DEVPP) <[Tony.Crane@mfat.govt.nz](mailto:Tony.Crane@mfat.govt.nz)>, LESLIE, Helen (DEVPP) <[Helen.Leslie@mfat.govt.nz](mailto:Helen.Leslie@mfat.govt.nz)>, HAWKE, Craig (NYK) <[craig.hawke@mfat.govt.nz](mailto:craig.hawke@mfat.govt.nz)>, FEPULEAI, Justin (NYK) <[Justin.Fepuleai@mfat.govt.nz](mailto:Justin.Fepuleai@mfat.govt.nz)>, OJALA, Anton (PACMM) <[Anton.Ojala@mfat.govt.nz](mailto:Anton.Ojala@mfat.govt.nz)>  
**Subject:** RE: MoH statement on Fiji to go out this afternoon [SEC=IN CONFIDENCE]

[IN CONFIDENCE]

Hi all

Aside from the implications for the individual (and those must be the the most important things in consideration here),<sup>s6(a)</sup>

s9(2)(g)(i) it would be good to understand what exactly has happened and whether there are any other options which could be stood up quickly

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(www.blackberry.com)

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**From:** KETCHEN, Mike (PACMM) <[Mike.Ketchen@mfat.govt.nz](mailto:Mike.Ketchen@mfat.govt.nz)>  
**Date:** Tuesday, 27 Jul 2021, 6:25 PM  
**To:** CURR, Jonathan (SVA) <[Jonathan.Curr@mfat.govt.nz](mailto:Jonathan.Curr@mfat.govt.nz)>, MEDIA <[media@mfat.govt.nz](mailto:media@mfat.govt.nz)>, MINETT, Constance (PACREG) <[Constance.Minett@mfat.govt.nz](mailto:Constance.Minett@mfat.govt.nz)>, CONWAY, Keith (PACMM) <[Keith.Conway@mfat.govt.nz](mailto:Keith.Conway@mfat.govt.nz)>, TUPANGAIA, Desmond (API) <[Desmond.Tupangaia@mfat.govt.nz](mailto:Desmond.Tupangaia@mfat.govt.nz)>, JEBSON, Alex (UNHC) <[Alex.Jebson@mfat.govt.nz](mailto:Alex.Jebson@mfat.govt.nz)>, CRANE, Antony (DEVPP) <[Tony.Crane@mfat.govt.nz](mailto:Tony.Crane@mfat.govt.nz)>  
**Cc:** PATRICK, Hone (SVA) <[Hone.Patrick@mfat.govt.nz](mailto:Hone.Patrick@mfat.govt.nz)>, PODMORE, Michelle (SVA) <[Michelle.Podmore@mfat.govt.nz](mailto:Michelle.Podmore@mfat.govt.nz)>, BECKETT, Kathryn (UNHC) <[kathryn.beckett@mfat.govt.nz](mailto:kathryn.beckett@mfat.govt.nz)>, RAMSDEN, Mark (UNHC) <[Mark.Ramsden@mfat.govt.nz](mailto:Mark.Ramsden@mfat.govt.nz)>, CRANE, Antony (DEVPP) <[Tony.Crane@mfat.govt.nz](mailto:Tony.Crane@mfat.govt.nz)>, LESLIE, Helen

(DEVPP) <[Helen.Leslie@mfat.govt.nz](mailto:Helen.Leslie@mfat.govt.nz)>, HAWKE, Craig (NYK) <[craig.hawke@mfat.govt.nz](mailto:craig.hawke@mfat.govt.nz)>, FEPULEAI, Justin (NYK) <[Justin.Fepuleai@mfat.govt.nz](mailto:Justin.Fepuleai@mfat.govt.nz)>, OJALA, Anton (PACMM) <[Anton.Ojala@mfat.govt.nz](mailto:Anton.Ojala@mfat.govt.nz)>

**Subject:** RE: MoH statement on Fiji to go out this afternoon [SEC=IN CONFIDENCE]

[IN CONFIDENCE]

Thanks everyone.

Helen: Can we please find a way to provide some feedback to MOH/CCDHB? s9(2)(g)(i)

Happy to talk it through tomorrow.

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([www.blackberry.com](http://www.blackberry.com))

Duplicate email

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Official Information Act

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**From:** KETCHEN, Mike (PACMM)  
**Sent:** Wednesday, 28 July 2021 8:27 am  
**To:** BECKETT, Kathryn (UNHC)  
**Cc:** LESLIE, Helen (DEVPP)  
**Subject:** FW: MoH media response [SEC=IN CONFIDENCE]

[IN CONFIDENCE]

Hi Kathryn,

This hasn't worked out that well.

Just checking UNHC is taking leadership on dealing with MFA's Office?

Mike

Sent with BlackBerry Work  
(www.blackberry.com)

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**From:** HAWKE, Craig (NYK) <[craig.hawke@mfat.govt.nz](mailto:craig.hawke@mfat.govt.nz)>  
**Date:** Wednesday, 28 Jul 2021, 6:42 AM  
**To:** LESLIE, Helen (DEVPP) <[Helen.Leslie@mfat.govt.nz](mailto:Helen.Leslie@mfat.govt.nz)>, MEDIA <[media@mfat.govt.nz](mailto:media@mfat.govt.nz)>, RAMSDEN, Mark (UNHC) <[Mark.Ramsden@mfat.govt.nz](mailto:Mark.Ramsden@mfat.govt.nz)>, KETCHEN, Mike (PACMM) <[Mike.Ketchen@mfat.govt.nz](mailto:Mike.Ketchen@mfat.govt.nz)>, CURR, Jonathan (SVA) <[Jonathan.Curr@mfat.govt.nz](mailto:Jonathan.Curr@mfat.govt.nz)>, MINETT, Constance (PACREG) <[Constance.Minett@mfat.govt.nz](mailto:Constance.Minett@mfat.govt.nz)>, CONWAY, Keith (PACMM) <[Keith.Conway@mfat.govt.nz](mailto:Keith.Conway@mfat.govt.nz)>, JEBSON, Alex (UNHC) <[Alex.Jebson@mfat.govt.nz](mailto:Alex.Jebson@mfat.govt.nz)>, CRANE, Antony (DEVPP) <[Tony.Crane@mfat.govt.nz](mailto:Tony.Crane@mfat.govt.nz)>, FRASER, Kate (DEVPP) <[KateEl.Fraser@mfat.govt.nz](mailto:KateEl.Fraser@mfat.govt.nz)>  
**Cc:** PODMORE, Michelle (SVA) <[Michelle.Podmore@mfat.govt.nz](mailto:Michelle.Podmore@mfat.govt.nz)>, BECKETT, Kathryn (UNHC) <[kathryn.beckett@mfat.govt.nz](mailto:kathryn.beckett@mfat.govt.nz)>, CRANE, Antony (DEVPP) <[Tony.Crane@mfat.govt.nz](mailto:Tony.Crane@mfat.govt.nz)>, FEPULEAI, Justin (NYK) <[Justin.Fepuleai@mfat.govt.nz](mailto:Justin.Fepuleai@mfat.govt.nz)>, OJALA, Anton (PACMM) <[Anton.Ojala@mfat.govt.nz](mailto:Anton.Ojala@mfat.govt.nz)>, RAMSDEN, Mark (UNHC) <[Mark.Ramsden@mfat.govt.nz](mailto:Mark.Ramsden@mfat.govt.nz)>, ROBERTS, Llewellyn (DEVPP) <[Llewellyn.Roberts@mfat.govt.nz](mailto:Llewellyn.Roberts@mfat.govt.nz)>  
**Subject:** RE: MoH media response [SEC=IN CONFIDENCE]

[IN CONFIDENCE]

IN CONFIDENCE

s6(b)(ii)

We have reminded them that it is very early in NZ.

Craig

IN CONFIDENCE

---

**From:** HAWKE, Craig (NYK)  
**Sent:** Tuesday, 27 July 2021 10:09 a.m.  
**To:** LESLIE, Helen (DEVPP) <[Helen.Leslie@mfat.govt.nz](mailto:Helen.Leslie@mfat.govt.nz)>; MEDIA <[media@mfat.govt.nz](mailto:media@mfat.govt.nz)>; RAMSDEN, Mark (UNHC) <[Mark.Ramsden@mfat.govt.nz](mailto:Mark.Ramsden@mfat.govt.nz)>; KETCHEN, Mike (PACMM) <[Mike.Ketchen@mfat.govt.nz](mailto:Mike.Ketchen@mfat.govt.nz)>; CURR, Jonathan (SVA) <[Jonathan.Curr@mfat.govt.nz](mailto:Jonathan.Curr@mfat.govt.nz)>; MINETT, Constance (PACREG) <[Constance.Minett@mfat.govt.nz](mailto:Constance.Minett@mfat.govt.nz)>; CONWAY, Keith (PACMM) <[Keith.Conway@mfat.govt.nz](mailto:Keith.Conway@mfat.govt.nz)>; TUPANGAIA, Desmond (API) <[Desmond.Tupangaia@mfat.govt.nz](mailto:Desmond.Tupangaia@mfat.govt.nz)>; JEBSON, Alex (UNHC) <[Alex.Jebson@mfat.govt.nz](mailto:Alex.Jebson@mfat.govt.nz)>; CRANE, Antony (DEVPP) <[Tony.Crane@mfat.govt.nz](mailto:Tony.Crane@mfat.govt.nz)>; FRASER, Kate (DEVPP) <[KateEl.Fraser@mfat.govt.nz](mailto:KateEl.Fraser@mfat.govt.nz)>

**Cc:** PATRICK, Hone (SVA) <Hone.Patrick@mfat.govt.nz>; PODMORE, Michelle (SVA) <Michelle.Podmore@mfat.govt.nz>; BECKETT, Kathryn (UNHC) <kathryn.beckett@mfat.govt.nz>; CRANE, Antony (DEVPP) <Tony.Crane@mfat.govt.nz>; FEPULEAI, Justin (NYK) <Justin.Fepuleai@mfat.govt.nz>; OJALA, Anton (PACMM) <Anton.Ojala@mfat.govt.nz>; RAMSDEN, Mark (UNHC) <Mark.Ramsden@mfat.govt.nz>; ROBERTS, Llewellyn (DEVPP) <Llewellyn.Roberts@mfat.govt.nz>  
**Subject:** RE: MoH media response

**IN CONFIDENCE**

Colleagues

s6(b)(ii)

**Comment**

s9(2)(g)(i)

Please advise whether an reconsideration is an option and/or talking points to the UN ASG.

**IN CONFIDENCE**

---

**From:** LESLIE, Helen (DEVPP) <[Helen.Leslie@mfat.govt.nz](mailto:Helen.Leslie@mfat.govt.nz)>

**Sent:** Tuesday, 27 July 2021 4:37 a.m.

**To:** MEDIA <[media@mfat.govt.nz](mailto:media@mfat.govt.nz)>; RAMSDEN, Mark (UNHC) <[Mark.Ramsden@mfat.govt.nz](mailto:Mark.Ramsden@mfat.govt.nz)>; KETCHEN, Mike (PACMM) <[Mike.Ketchen@mfat.govt.nz](mailto:Mike.Ketchen@mfat.govt.nz)>; CURR, Jonathan (SVA) <[Jonathan.Curr@mfat.govt.nz](mailto:Jonathan.Curr@mfat.govt.nz)>; MINETT, Constance (PACREG) <[Constance.Minett@mfat.govt.nz](mailto:Constance.Minett@mfat.govt.nz)>; CONWAY, Keith (PACMM) <[Keith.Conway@mfat.govt.nz](mailto:Keith.Conway@mfat.govt.nz)>; TUPANGAIA, Desmond (API) <[Desmond.Tupangaia@mfat.govt.nz](mailto:Desmond.Tupangaia@mfat.govt.nz)>; JEBSON, Alex (UNHC) <[Alex.Jebson@mfat.govt.nz](mailto:Alex.Jebson@mfat.govt.nz)>; CRANE, Antony (DEVPP) <[Tony.Crane@mfat.govt.nz](mailto:Tony.Crane@mfat.govt.nz)>; FRASER, Kate (DEVPP) <[KateEl.Fraser@mfat.govt.nz](mailto:KateEl.Fraser@mfat.govt.nz)>

**Cc:** PATRICK, Hone (SVA) <[Hone.Patrick@mfat.govt.nz](mailto:Hone.Patrick@mfat.govt.nz)>; PODMORE, Michelle (SVA) <[Michelle.Podmore@mfat.govt.nz](mailto:Michelle.Podmore@mfat.govt.nz)>; BECKETT, Kathryn (UNHC) <[kathryn.beckett@mfat.govt.nz](mailto:kathryn.beckett@mfat.govt.nz)>; CRANE, Antony (DEVPP) <[Tony.Crane@mfat.govt.nz](mailto:Tony.Crane@mfat.govt.nz)>; HAWKE, Craig (NYK) <[craig.hawke@mfat.govt.nz](mailto:craig.hawke@mfat.govt.nz)>; FEPULEAI, Justin (NYK) <[Justin.Fepuleai@mfat.govt.nz](mailto:Justin.Fepuleai@mfat.govt.nz)>; OJALA, Anton (PACMM) <[Anton.Ojala@mfat.govt.nz](mailto:Anton.Ojala@mfat.govt.nz)>; RAMSDEN, Mark (UNHC) <[Mark.Ramsden@mfat.govt.nz](mailto:Mark.Ramsden@mfat.govt.nz)>; ROBERTS, Llewellyn (DEVPP) <[Llewellyn.Roberts@mfat.govt.nz](mailto:Llewellyn.Roberts@mfat.govt.nz)>

**Subject:** RE: MoH media response

[IN CONFIDENCE]

Kia ora koutou, I've just had a chat to Llewellyn about this outcome -  
We'll look to call MoH and CMDHB in the morning to seek more information and will come back to this group.  
Best wishes, Helen

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([www.blackberry.com](http://www.blackberry.com))

---

**From:** MEDIA <[media@mfat.govt.nz](mailto:media@mfat.govt.nz)>  
**Date:** Tuesday, 27 Jul 2021, 7:28 PM  
**To:** RAMSDEN, Mark (UNHC) <[Mark.Ramsden@mfat.govt.nz](mailto:Mark.Ramsden@mfat.govt.nz)>, KETCHEN, Mike (PACMM) <[Mike.Ketchen@mfat.govt.nz](mailto:Mike.Ketchen@mfat.govt.nz)>, CURR, Jonathan (SVA) <[Jonathan.Curr@mfat.govt.nz](mailto:Jonathan.Curr@mfat.govt.nz)>, MEDIA <[media@mfat.govt.nz](mailto:media@mfat.govt.nz)>, MINETT, Constance (PACREG) <[Constance.Minett@mfat.govt.nz](mailto:Constance.Minett@mfat.govt.nz)>, CONWAY, Keith (PACMM) <[Keith.Conway@mfat.govt.nz](mailto:Keith.Conway@mfat.govt.nz)>, TUPANGAIA, Desmond (API) <[Desmond.Tupangaia@mfat.govt.nz](mailto:Desmond.Tupangaia@mfat.govt.nz)>, JEBSON, Alex (UNHC) <[Alex.Jebson@mfat.govt.nz](mailto:Alex.Jebson@mfat.govt.nz)>, CRANE, Antony (DEVPP) <[Tony.Crane@mfat.govt.nz](mailto:Tony.Crane@mfat.govt.nz)>  
**Cc:** PATRICK, Hone (SVA) <[Hone.Patrick@mfat.govt.nz](mailto:Hone.Patrick@mfat.govt.nz)>, PODMORE, Michelle (SVA) <[Michelle.Podmore@mfat.govt.nz](mailto:Michelle.Podmore@mfat.govt.nz)>, BECKETT, Kathryn (UNHC) <[kathryn.beckett@mfat.govt.nz](mailto:kathryn.beckett@mfat.govt.nz)>, CRANE, Antony (DEVPP) <[Tony.Crane@mfat.govt.nz](mailto:Tony.Crane@mfat.govt.nz)>, LESLIE, Helen (DEVPP) <[Helen.Leslie@mfat.govt.nz](mailto:Helen.Leslie@mfat.govt.nz)>, HAWKE, Craig (NYK) <[craig.hawke@mfat.govt.nz](mailto:craig.hawke@mfat.govt.nz)>, FEPULEAI, Justin (NYK) <[Justin.Fepuleai@mfat.govt.nz](mailto:Justin.Fepuleai@mfat.govt.nz)>, OJALA, Anton (PACMM) <[Anton.Ojala@mfat.govt.nz](mailto:Anton.Ojala@mfat.govt.nz)>  
**Subject:** RE: MoH media response [SEC=IN CONFIDENCE]

[IN CONFIDENCE]

Hi all

For your awareness, MoH Media have shared with us their response provided to Newstalk this evening.

"A formal request to receive a patient from Fiji for treatment in New Zealand has been declined on clinical grounds. A planned transfer of a patient with COVID-19 requiring hospital level care has been declined following advice from the Intensive Care Unit directors of the three Auckland metro DHBs that given other commitments there is not sufficient capacity to currently take the patient.

"The decision has been communicated to the appropriate Fijian authorities."

Fleur

---

**From:** RAMSDEN, Mark (UNHC) <[Mark.Ramsden@mfat.govt.nz](mailto:Mark.Ramsden@mfat.govt.nz)>  
**Sent:** Tuesday, 27 July 2021 6:59 PM  
**To:** KETCHEN, Mike (PACMM) <[Mike.Ketchen@mfat.govt.nz](mailto:Mike.Ketchen@mfat.govt.nz)>; CURR, Jonathan (SVA) <[Jonathan.Curr@mfat.govt.nz](mailto:Jonathan.Curr@mfat.govt.nz)>; MEDIA <[media@mfat.govt.nz](mailto:media@mfat.govt.nz)>; MINETT, Constance (PACREG) <[Constance.Minett@mfat.govt.nz](mailto:Constance.Minett@mfat.govt.nz)>; CONWAY, Keith (PACMM) <[Keith.Conway@mfat.govt.nz](mailto:Keith.Conway@mfat.govt.nz)>; TUPANGAIA, Desmond (API) <[Desmond.Tupangaia@mfat.govt.nz](mailto:Desmond.Tupangaia@mfat.govt.nz)>; JEBSON, Alex (UNHC) <[Alex.Jebson@mfat.govt.nz](mailto:Alex.Jebson@mfat.govt.nz)>; CRANE, Antony (DEVPP) <[Tony.Crane@mfat.govt.nz](mailto:Tony.Crane@mfat.govt.nz)>  
**Cc:** PATRICK, Hone (SVA) <[Hone.Patrick@mfat.govt.nz](mailto:Hone.Patrick@mfat.govt.nz)>; PODMORE, Michelle (SVA) <[Michelle.Podmore@mfat.govt.nz](mailto:Michelle.Podmore@mfat.govt.nz)>; BECKETT, Kathryn (UNHC) <[kathryn.beckett@mfat.govt.nz](mailto:kathryn.beckett@mfat.govt.nz)>; CRANE, Antony (DEVPP) <[Tony.Crane@mfat.govt.nz](mailto:Tony.Crane@mfat.govt.nz)>; LESLIE, Helen (DEVPP) <[Helen.Leslie@mfat.govt.nz](mailto:Helen.Leslie@mfat.govt.nz)>; HAWKE, Craig (NYK) <[craig.hawke@mfat.govt.nz](mailto:craig.hawke@mfat.govt.nz)>; FEPULEAI, Justin (NYK) <[Justin.Fepuleai@mfat.govt.nz](mailto:Justin.Fepuleai@mfat.govt.nz)>; OJALA, Anton (PACMM) <[Anton.Ojala@mfat.govt.nz](mailto:Anton.Ojala@mfat.govt.nz)>  
**Subject:** RE: MoH statement on Fiji to go out this afternoon

[IN CONFIDENCE]



Hi all

Aside from the implications for the individual (and those must be the the most important things in consideration here),<sup>s6(a)</sup>

s9(2)(g)(i)

it would be good to understand what exactly has happened and whether there are any other options which could be stood up quickly

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---

**From:** KETCHEN, Mike (PACMM) <[Mike.Ketchen@mfat.govt.nz](mailto:Mike.Ketchen@mfat.govt.nz)>  
**Date:** Tuesday, 27 Jul 2021, 6:25 PM  
**To:** CURR, Jonathan (SVA) <[Jonathan.Curr@mfat.govt.nz](mailto:Jonathan.Curr@mfat.govt.nz)>, MEDIA <[media@mfat.govt.nz](mailto:media@mfat.govt.nz)>, MINETT, Constance (PACREG) <[Constance.Minett@mfat.govt.nz](mailto:Constance.Minett@mfat.govt.nz)>, CONWAY, Keith (PACMM) <[Keith.Conway@mfat.govt.nz](mailto:Keith.Conway@mfat.govt.nz)>, TUPANGAIA, Desmond (API) <[Desmond.Tupangaia@mfat.govt.nz](mailto:Desmond.Tupangaia@mfat.govt.nz)>, JEBSON, Alex (UNHC) <[Alex.Jebson@mfat.govt.nz](mailto:Alex.Jebson@mfat.govt.nz)>, CRANE, Antony (DEVPP) <[Tony.Crane@mfat.govt.nz](mailto:Tony.Crane@mfat.govt.nz)>  
**Cc:** PATRICK, Hone (SVA) <[Hone.Patrick@mfat.govt.nz](mailto:Hone.Patrick@mfat.govt.nz)>, PODMORE, Michelle (SVA) <[Michelle.Podmore@mfat.govt.nz](mailto:Michelle.Podmore@mfat.govt.nz)>, BECKETT, Kathryn (UNHC) <[kathryn.beckett@mfat.govt.nz](mailto:kathryn.beckett@mfat.govt.nz)>, RAMSDEN, Mark (UNHC) <[Mark.Ramsden@mfat.govt.nz](mailto:Mark.Ramsden@mfat.govt.nz)>, CRANE, Antony (DEVPP) <[Tony.Crane@mfat.govt.nz](mailto:Tony.Crane@mfat.govt.nz)>, LESLIE, Helen (DEVPP) <[Helen.Leslie@mfat.govt.nz](mailto:Helen.Leslie@mfat.govt.nz)>, HAWKE, Craig (NYK) <[craig.hawke@mfat.govt.nz](mailto:craig.hawke@mfat.govt.nz)>, FEPULEAI, Justin (NYK) <[Justin.Fepuleai@mfat.govt.nz](mailto:Justin.Fepuleai@mfat.govt.nz)>, OJALA, Anton (PACMM) <[Anton.Ojala@mfat.govt.nz](mailto:Anton.Ojala@mfat.govt.nz)>  
**Subject:** RE: MoH statement on Fiji to go out this afternoon [SEC=IN CONFIDENCE]

[IN CONFIDENCE]

Thanks everyone.

Helen: Can we please find a way to provide some feedback to MOH/CCDHB?<sup>s9(2)(g)(i)</sup>

Happy to talk it through tomorrow.

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([www.blackberry.com](http://www.blackberry.com))

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**From:** KETCHEN, Mike (PACMM)  
**Sent:** Wednesday, 28 July 2021 9:46 am  
**To:** ....THORN, Jessica (Inet)  
**Subject:** RE: Fiji: medevac of UNDP staffer

**Security Classification:**  
UNCLASSIFIED

Tks for keeping me in the loop. s9(2)(g)(i)

Mike Ketchen  
Unit Manager Fiji | Vanuatu | Kiribati  
Pacific and Development Group  
New Zealand Ministry of Foreign Affairs and Trade  
M s9(2)(a) E [mike.ketchen@mfat.govt.nz](mailto:mike.ketchen@mfat.govt.nz)

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[www.mfat.govt.nz](http://www.mfat.govt.nz) | [www.safetravel.govt.nz](http://www.safetravel.govt.nz)



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**From:** ....THORN, Jessica (Inet) <[Jessica.thorn@parliament.govt.nz](mailto:Jessica.thorn@parliament.govt.nz)>  
**Sent:** Wednesday, 28 July 2021 9:37 AM  
**To:** RAMSDEN, Mark (UNHC) <[Mark.Ramsden@mfat.govt.nz](mailto:Mark.Ramsden@mfat.govt.nz)>  
**Cc:** ....SMITHYMAN, Alexandra (Inet) <[Alexandra.Smithyman@parliament.govt.nz](mailto:Alexandra.Smithyman@parliament.govt.nz)>; ....AUSTIN, Jonathan (Inet) <[jonathan.austin@parliament.govt.nz](mailto:jonathan.austin@parliament.govt.nz)>; LESLIE, Helen (DEVPP) <[Helen.Leslie@mfat.govt.nz](mailto:Helen.Leslie@mfat.govt.nz)>; GEELS, Deborah (DS MLG) <[Deborah.Geels@mfat.govt.nz](mailto:Deborah.Geels@mfat.govt.nz)>; JEBSON, Alex (UNHC) <[Alex.Jebson@mfat.govt.nz](mailto:Alex.Jebson@mfat.govt.nz)>; SHACKLETON, Peter (PHM) <[peter.shackleton@mfat.govt.nz](mailto:peter.shackleton@mfat.govt.nz)>; BECKETT, Kathryn (UNHC) <[kathryn.beckett@mfat.govt.nz](mailto:kathryn.beckett@mfat.govt.nz)>; KETCHEN, Mike (PACMM) <[Mike.Ketchen@mfat.govt.nz](mailto:Mike.Ketchen@mfat.govt.nz)>; ....GUERMANOFF, Guergana (Inet) <[guergana.guermanoff@dpmc.govt.nz](mailto:guergana.guermanoff@dpmc.govt.nz)>; ....EDILSON, Madison (Inet) <[madison.edilson@dpmc.govt.nz](mailto:madison.edilson@dpmc.govt.nz)>  
**Subject:** RE: Fiji: medevac of UNDP staffer

Hi Mark,

Thanks very much for the heads up. We'll stand by for the next update and will let you know if we hear that Helen Clark has reached out to MFA – we haven't heard anything yet. (For your awareness, MFA is in Christchurch today, with a fairly full schedule.)

Ngā mihi,

Jess

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**From:** RAMSDEN, Mark (UNHC) <[Mark.Ramsden@mfat.govt.nz](mailto:Mark.Ramsden@mfat.govt.nz)>  
**Date:** Wednesday, 28 Jul 2021, 8:50 AM

To: Alexandra Smithyman <[Alexandra.Smithyman@parliament.govt.nz](mailto:Alexandra.Smithyman@parliament.govt.nz)>, Jonathan Austin <[Jonathan.Austin@parliament.govt.nz](mailto:Jonathan.Austin@parliament.govt.nz)>  
Cc: LESLIE, Helen (DEVPP) <[Helen.Leslie@mfat.govt.nz](mailto:Helen.Leslie@mfat.govt.nz)>, GEELS, Deborah (DS MLG) <[Deborah.Geels@mfat.govt.nz](mailto:Deborah.Geels@mfat.govt.nz)>, JEBSON, Alex (UNHC) <[Alex.Jebson@mfat.govt.nz](mailto:Alex.Jebson@mfat.govt.nz)>, SHACKLETON, Peter (PHM) <[peter.shackleton@mfat.govt.nz](mailto:peter.shackleton@mfat.govt.nz)>, BECKETT, Kathryn (UNHC) <[kathryn.beckett@mfat.govt.nz](mailto:kathryn.beckett@mfat.govt.nz)>  
Subject: Fiji: medevac of UNDP staffer

[SEEMAIL] [IN CONFIDENCE]

Hi Alex and Jonathan, a quick heads-up on this issue pending further advice:

- The UN office in Suva has sought medevac for staff member with COVID.
  - MFAT had put them in touch with the standard medevac process and all appeared to be on track (late yesterday MOH was consulting us on a media release announcing it)
  - Yesterday evening CMDHB refused to accept the patient- stated reason was ICU capacity issues.
  - s9(2)(g)(i)
  - s6(b)(ii)
- 
- DEVPP is calling contacts MOH and CMDHB now to get more info and we will update you after that.

Call me if you need to

Cheers

Mark Ramsden (he/him)

Divisional Manager

United Nations, Human Rights and Commonwealth Division  
New Zealand Ministry of Foreign Affairs & Trade | Manatū Aorere

M +s9(2)(a)

E [mark.ramsden@mfat.govt.nz](mailto:mark.ramsden@mfat.govt.nz)

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[www.mfat.govt.nz](http://www.mfat.govt.nz) | [www.safetravel.govt.nz](http://www.safetravel.govt.nz)



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**From:** KETCHEN, Mike (PACMM)  
**Sent:** Wednesday, 28 July 2021 9:45 am  
**To:** OJALA, Anton (PACMM); CONWAY, Keith (PACMM)  
**Cc:** CURR, Jonathan (SVA); DAWSON, Virginia (SVA); PODMORE, Michelle (SVA)  
**Subject:** FW: Fiji: medevac of UNDP staffer

**Security Classification:** UNCLASSIFIED

To see.

Mike Ketchen  
Unit Manager Fiji | Vanuatu | Kiribati  
Pacific and Development Group  
New Zealand Ministry of Foreign Affairs and Trade  
M<sup>s9(2)(a)</sup> E [mike.ketchen@mfat.govt.nz](mailto:mike.ketchen@mfat.govt.nz)

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Duplicate email

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**From:** KETCHEN, Mike (PACMM)  
**Sent:** Wednesday, 28 July 2021 9:13 am  
**To:** OJALA, Anton (PACMM)  
**Subject:** FW: Fiji: medevac of UNDP staffer

**Security Classification:**  
IN CONFIDENCE

Joanna K popped down to see Keith before I arrived today. s9(2)(g)(i)  
to the plan we discussed by phone – UNHC and DEVPP to stay in the lead.

We're sticking

Mike Ketchen  
Unit Manager Fiji | Vanuatu | Kiribati  
Pacific and Development Group  
New Zealand Ministry of Foreign Affairs and Trade  
M s9(2)(a) E [mike.ketchen@mfat.govt.nz](mailto:mike.ketchen@mfat.govt.nz)

---

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---

**From:** ....THORN, Jessica (Inet) <Jessica.thorn@parliament.govt.nz>  
**Sent:** Wednesday, 28 July 2021 9:06 AM  
**To:** KETCHEN, Mike (PACMM) <Mike.Ketchen@mfat.govt.nz>  
**Cc:** CONWAY, Keith (PACMM) <Keith.Conway@mfat.govt.nz>; OJALA, Anton (PACMM) <Anton.Ojala@mfat.govt.nz>  
**Subject:** FW: Fiji: medevac of UNDP staffer

FYI too.

Duplicate email

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**From:** OJALA, Anton (PACMM)  
**Sent:** Wednesday, 28 July 2021 6:52 am  
**To:** TAYLOR, David (CPCD); MCLEAN, Rachel (CPCD)  
**Subject:** FW: MoH media response [SEC=IN CONFIDENCE]

[IN CONFIDENCE]

For CPCD also. Long exchange but essentially MOH had indicated willingness to take the COVID positive UN employee as a medical referral ex Fiji but then the DHB declined on clinical grounds. The UN system is following up at high levels.

Sent with BlackBerry Work  
([www.blackberry.com](http://www.blackberry.com))

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**From:** OJALA, Anton (PACMM)  
**Sent:** Thursday, 29 July 2021 1:09 pm  
**To:** MEDIA; RAMSDEN, Mark (UNHC); ROBERTS, Llewellyn (DEVPP); LESLIE, Helen (DEVPP); KETCHEN, Mike (PACMM); CONWAY, Keith (PACMM); COLLINS, Deb (PHM)  
**Subject:** RE: For consideration - Tweet from Dr Colin Tukuitonga re Medevac  
**Security Classification:** UNCLASSIFIED

If we wait a few hours, MOH are likely to have made their own comment (separate emails refer) which (i) will explain as much as we can say publicly and (ii) point Colin in the right direction if he really wants an answer.

Ngā mihi,

**Anton Ojala** (He/Him)

**Division Manager**  
**Pacific (Melanesia and Micronesia)**  
Ministry of Foreign Affairs and Trade | Manatu Aorere

Tel<sup>s9(2)(a)</sup>

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**From:** MEDIA <media@mfat.govt.nz>  
**Sent:** Thursday, 29 July 2021 1:01 PM  
**To:** RAMSDEN, Mark (UNHC) <Mark.Ramsden@mfat.govt.nz>; ROBERTS, Llewellyn (DEVPP) <Llewellyn.Roberts@mfat.govt.nz>; LESLIE, Helen (DEVPP) <Helen.Leslie@mfat.govt.nz>; OJALA, Anton (PACMM) <Anton.Ojala@mfat.govt.nz>; KETCHEN, Mike (PACMM) <Mike.Ketchen@mfat.govt.nz>; CONWAY, Keith (PACMM) <Keith.Conway@mfat.govt.nz>; COLLINS, Deb (PHM) <deborah.collins@mfat.govt.nz>  
**Cc:** MEDIA <media@mfat.govt.nz>  
**Subject:** For consideration - Tweet from Dr Colin Tukuitonga re Medevac

[UNCLASSIFIED]

Hi team

Please see below tweet directed to MFAT from Dr Colin Tukuitonga. We don't feel it is appropriate to respond by tweeting. Any thoughts on how this can be managed appreciated.

Thanks  
Fleur

---

**From:** WEICH, Duncan (CMD) <[Duncan.Weich@mfat.govt.nz](mailto:Duncan.Weich@mfat.govt.nz)>  
**Sent:** Thursday, 29 July 2021 12:32 PM  
**To:** MEDIA <[media@mfat.govt.nz](mailto:media@mfat.govt.nz)>; ROBERTSON, Pip (CMD) <[Pip.Robertson@mfat.govt.nz](mailto:Pip.Robertson@mfat.govt.nz)>  
**Subject:** Twitter question/Media comment

[UNCLASSIFIED]

Kia ora, unsure of whether this is a COVID OIA or a Media issue.

Dr Colin Tukuitonga Tweeted [this story](#) about the Fijian patient being flown over for care – he's ended his Tweet with "Why? @MFATNZ", so we may need to go back with some reasoning.



**Colin Tukuitonga**  
@ColinTukuitonga

...

Covid 19: Positive patient from Fiji being allowed into New Zealand for hospital care, via [@nzherald](#)  
[nzherald.co.nz/nz/covid-19-po...](https://nzherald.co.nz/nz/covid-19-po...) Why? [@MFATNZ](#)



Covid-19: Positive patient from Fiji being allowed into New Zealand for hospital ...  
A Covid-positive patient in Fiji will be brought to New Zealand for hospital treatment.

[nzherald.co.nz](https://nzherald.co.nz)

12:05 PM · Jul 29, 2021 · Twitter Web App



He's also quoted in the article –

If New Zealand really wanted to help, more medical staff should be sent to Fiji to help train and support those on the ground dealing with the situation there - not bringing the patient to New Zealand.

"We're trying to keep the risk out. We can't totally predict what the Delta variant will do. I think it's unacceptable."

The decision to bring the person to New Zealand for treatment also now sets a precedent.

"I understand he is a Fijian national working for the World Health Organisation. Why is he being singled out over the many other equally deserving people there?"

"How do we then decide who to accept who to take and who not to take?"

Over to you on how you'd like to respond.

Cheers,

**Duncan Weich**

**Digital Content Adviser**

Communications Division

New Zealand Ministry of Foreign Affairs & Trade | Manatū Aorere

M s9(2)(a)

E [Duncan.Weich@mfat.govt.nz](mailto:Duncan.Weich@mfat.govt.nz)

---

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---

**From:** CONWAY, Keith (PACMM)  
**Sent:** Tuesday, 20 July 2021 11:04 am  
**To:** MINETT, Constance (PACREG)  
**Cc:** KETCHEN, Mike (PACMM); DONALD, Simon (PACMM); PEACOCK, Holly (PACMM); TUPANGAIA, Desmond (API)  
**Subject:** FW: FORMAL MESSAGE: POTENTIAL MEDEVAC REQUIRED FOR UN PERSONNEL BASED IN FIJI

**Security Classification:**  
RESTRICTED

Kia ora Constance

Looping you into the correspondence below – SVA still to come back with more details, but see you were looped into earlier conversations – grateful for any information on NZ policy responding to these types of requests.

Cheers  
Keith

---

**From:** CURR, Jonathan (SVA) <Jonathan.Curr@mfat.govt.nz>  
**Sent:** Tuesday, 20 July 2021 10:47 AM  
**To:** DU TOIT, Jenny (SVA) <Jenny.DuToit@mfat.govt.nz>; PODMORE, Michelle (SVA) <Michelle.Podmore@mfat.govt.nz>; Tayna Katuke <Tayna.Katuke@mbie.govt.nz>; ROSE, Courtney (SVA) <Courtney.Rose@mfat.govt.nz>  
**Cc:** CONWAY, Christine (SVA) <Christine.Conway@mfat.govt.nz>; DAWSON, Virginia (SVA) <Virginia.Dawson@mfat.govt.nz>; CONWAY, Keith (PACMM) <Keith.Conway@mfat.govt.nz>; KETCHEN, Mike (PACMM) <Mike.Ketchen@mfat.govt.nz>; OJALA, Anton (PACMM) <Anton.Ojala@mfat.govt.nz>  
**Subject:** RE: FORMAL MESSAGE: POTENTIAL MEDEVAC REQUIRED FOR UN PERSONNEL BASED IN FIJI

[RESTRICTED]

Justin Fepuleai (DPR – NYK) has given us a heads up – I'm not aware of it myself. These cases have not been raised with me. He will come back to us with a bit of extra context. – JC

---

**From:** SUVA <[SVA@mfat.govt.nz](mailto:SVA@mfat.govt.nz)>  
**Sent:** Tuesday, 20 July 2021 10:45 am  
**To:** CURR, Jonathan (SVA) <[Jonathan.Curr@mfat.govt.nz](mailto:Jonathan.Curr@mfat.govt.nz)>; DU TOIT, Jenny (SVA) <[Jenny.DuToit@mfat.govt.nz](mailto:Jenny.DuToit@mfat.govt.nz)>; PODMORE, Michelle (SVA) <[Michelle.Podmore@mfat.govt.nz](mailto:Michelle.Podmore@mfat.govt.nz)>; Tayna Katuke <[Tayna.Katuke@mbie.govt.nz](mailto:Tayna.Katuke@mbie.govt.nz)>  
**Cc:** CONWAY, Christine (SVA) <[Christine.Conway@mfat.govt.nz](mailto:Christine.Conway@mfat.govt.nz)>; DAWSON, Virginia (SVA) <[Virginia.Dawson@mfat.govt.nz](mailto:Virginia.Dawson@mfat.govt.nz)>; CONWAY, Keith (PACMM) <[Keith.Conway@mfat.govt.nz](mailto:Keith.Conway@mfat.govt.nz)>; KETCHEN, Mike (PACMM) <[Mike.Ketchen@mfat.govt.nz](mailto:Mike.Ketchen@mfat.govt.nz)>; OJALA, Anton (PACMM) <[Anton.Ojala@mfat.govt.nz](mailto:Anton.Ojala@mfat.govt.nz)>  
**Subject:** FW: FORMAL MESSAGE: POTENTIAL MEDEVAC REQUIRED FOR UN PERSONNEL BASED IN FIJI  
**Importance:** High

[RESTRICTED]

Please see request from NYK below regarding possible medevac for 2x UN workers to New Zealand.

Apologies I didn't see this before NZ Inc this morning.

---

**From:** NEW YORK <[NYK@mfat.govt.nz](mailto:NYK@mfat.govt.nz)>

**Sent:** Tuesday, 20 July 2021 8:56 am

**To:** CPCD <[DM-CPCD@mfat.govt.nz](mailto:DM-CPCD@mfat.govt.nz)>; SUVA <[SVA@mfat.govt.nz](mailto:SVA@mfat.govt.nz)>; PACREG <[PACREG@mfat.govt.nz](mailto:PACREG@mfat.govt.nz)>

**Cc:** UNHC <[DM-UNHC@mfat.govt.nz](mailto:DM-UNHC@mfat.govt.nz)>; ISED <[DM-ISED@mfat.govt.nz](mailto:DM-ISED@mfat.govt.nz)>; ...PACIFIC POSTS

<[PACIFICPOSTS@mfat.net.nz](mailto:PACIFICPOSTS@mfat.net.nz)>; ...MULTILATERAL POSTS <[MLGPOSTS@mfat.net.nz](mailto:MLGPOSTS@mfat.net.nz)>; ...MEA POSTS

<[MEAPOSTS@mfat.net.nz](mailto:MEAPOSTS@mfat.net.nz)>; FM.Defence (Seemail) <[fm.defence@nzdf.mil.nz](mailto:fm.defence@nzdf.mil.nz)>; FM.Defence MOD (Seemail)

<[cables@defence.govt.nz](mailto:cables@defence.govt.nz)>; FM.P/S COVID19 Response (Seemail) <[FMPSCOV19Response@mfat.net.nz](mailto:FMPSCOV19Response@mfat.net.nz)>; ORD

<[DM-ORD@mfat.govt.nz](mailto:DM-ORD@mfat.govt.nz)>; PRD <[DM-PRD@mfat.govt.nz](mailto:DM-PRD@mfat.govt.nz)>; FM.Health Ministry (Seemail) <[trade@health.govt.nz](mailto:trade@health.govt.nz)>

**Subject:** FORMAL MESSAGE: POTENTIAL MEDEVAC REQUIRED FOR UN PERSONNEL BASED IN FIJI

**Importance:** High

[RESTRICTED]

s6(b)(ii)

MUTU - ENDS

Out of scope

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**From:** CONWAY, Keith (PACMM)  
**Sent:** Thursday, 22 July 2021 12:09 pm  
**To:** KETCHEN, Mike (PACMM)  
**Cc:** DONALD, Simon (PACMM)  
**Subject:** FW: FORMAL MESSAGE: POTENTIAL MEDEVAC REQUIRED FOR UN PERSONNEL BASED IN FIJI

**Security Classification:**  
RESTRICTED

FYI – UNCH, PACREG and us are meeting on Monday to discuss next steps – will suggest SVA is also looped in to streamline things. Will need to advocate with UNHC et al here that a practical solution be found, and SVA does not get lumped doing all the heavy lifting.

UN COVID cases appear to have improved so no immediate need for NZ medevac, so discussion will focus on clarifying process for any future requests.

Cheers  
Keith

---

**From:** SUVA <SVA@mfat.govt.nz>  
**Sent:** Wednesday, 21 July 2021 8:09 PM  
**To:** NEW YORK <NYK@mfat.govt.nz>; CPCD <DM-CPCD@mfat.govt.nz>; PACREG <PACREG@mfat.govt.nz>  
**Cc:** UNHC <DM-UNHC@mfat.govt.nz>; ISED <DM-ISED@mfat.govt.nz>; ...PACIFIC POSTS <PACIFICPOSTS@mfat.net.nz>; ...MULTILATERAL POSTS <MLGPOSTS@mfat.net.nz>; ...MEA POSTS <MEAPOSTS@mfat.net.nz>; FM.Defence (Seemail) <fm.defence@nzdf.mil.nz>; FM.Defence MOD (Seemail) <cables@defence.govt.nz>; FM.P/S COVID19 Response (Seemail) <FMPSCOV19Response@mfat.net.nz>; ORD <DM-ORD@mfat.govt.nz>; PRD <DM-PRD@mfat.govt.nz>; FM.Health Ministry (Seemail) <trade@health.govt.nz>  
**Subject:** RE: FORMAL MESSAGE: POTENTIAL MEDEVAC REQUIRED FOR UN PERSONNEL BASED IN FIJI

[RESTRICTED]

#### HOHENGA – ACTION

CPCD/NYK/PACREG – s6(a)

#### PŪRONGO – REPORT

s6(a), s6(b)(ii)

**MUTU - ENDS**

Duplicate email

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Official Information Act

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**From:** CONWAY, Keith (PACMM)  
**Sent:** Thursday, 22 July 2021 1:50 pm  
**To:** MINETT, Constance (PACREG); TUPANGAIA, Desmond (API); RAMSDEN, Mark (UNHC); FRASER, Kate (DEVPP); CRANE, Antony (DEVPP); Protocol COVID19  
**Cc:** KETCHEN, Mike (PACMM)  
**Subject:** RE: FORMAL MESSAGE: POTENTIAL MEDEVAC REQUIRED FOR UN PERSONNEL BASED IN FIJI  
**Attachments:** RE: FORMAL MESSAGE: POTENTIAL MEDEVAC REQUIRED FOR UN PERSONNEL BASED IN FIJI

**Security Classification:**  
RESTRICTED

Thanks Constance – see also SVA’s FM response attached from last night. Appears that the immediate urgency has receded with the current two UN cases, however agree we need a streamlined process to deal with any future cases that arise.

PACMM would also like to highlight any steps to reduce/eliminate workload for SVA processing these medevac cases would be appreciated – Post has limited capacity to do any heavy lifting with these sorts of requests given their full focus on the COVID response (thanks Constance for noting this – noting Fiji now has the worst COVID case transmission rate globally). Post is also dealing with other issues facilitating Air NZ flights which is taking up a lot of time. s6(a), s6(b)(ii)

Also suggest someone from SVA dials in to Monday’s call as well, but welcome views.

Cheers  
Keith

---

**From:** MINETT, Constance (PACREG) <Constance.Minett@mfat.govt.nz>  
**Sent:** Thursday, 22 July 2021 8:03 AM  
**To:** TUPANGAIA, Desmond (API) <Desmond.Tupangaia@mfat.govt.nz>; CONWAY, Keith (PACMM) <Keith.Conway@mfat.govt.nz>; RAMSDEN, Mark (UNHC) <Mark.Ramsden@mfat.govt.nz>; FRASER, Kate (DEVPP) <KateEl.Fraser@mfat.govt.nz>; CRANE, Antony (DEVPP) <Tony.Crane@mfat.govt.nz>; Protocol COVID19 <PROTOCOL-COVID19@mfat.govt.nz>  
**Subject:** FW: FORMAL MESSAGE: POTENTIAL MEDEVAC REQUIRED FOR UN PERSONNEL BASED IN FIJI

[RESTRICTED]

Hi team,

I think we need to get around the table to discuss this today - as a request for a formal medevac arrangement is a step up on what we currently have. Attached is my/Desmond’s latest thoughts on medevac advice. But it is not inconceivable that we need to rethink options due to the COVID-19 situation in Fiji? Please circulate my upcoming invitation more broadly as you see fit.

Points that it would be good to get clarity on from colleagues:

Is a formal agreement International SOS between New Zealand’s Permanent Mission in New York and UN’s COVID Taskforce necessary before recommending service providers and hospitals in New Zealand? UNHC/DEVPP colleagues you may be able to comment on this. From the FM I assume the normal process is for the medical care provider to work directly with New Zealand DHBs to set up an arrangement to facilitate a medevac to New Zealand. Or in other words, do we need to insert ourselves into what is normally a matter between DHBs and insurance

companies/medical care providers. However, I also recognise the pressure that colleagues in Fiji will be feeling – and that the only reliable air link out of Fiji being the weekly Air New Zealand flight to Auckland. We will need to be able to provide good guidance for our post. I think we also need to bring in Brenda Hynes to these conversations - I will reach out to her separately.

Once we have a position established amongst ourselves, a zoom call with post/UN stakeholders seems like a good idea.

Welcome all thoughts at the upcoming meeting.

Connie

**Constance Minett**

Policy Officer  
Pacific Regional Division  
New Zealand Ministry of Foreign Affairs & Trade | Manatū Aorere

M s9(2)(a) E [constance.minett@mfat.govt.nz](mailto:constance.minett@mfat.govt.nz)

---

**From:** SUVA <[SVA@mfat.govt.nz](mailto:SVA@mfat.govt.nz)>  
**Sent:** Wednesday, 21 July 2021 8:09 PM  
**To:** NEW YORK <[NYK@mfat.govt.nz](mailto:NYK@mfat.govt.nz)>; CPCD <[DM-CPCD@mfat.govt.nz](mailto:DM-CPCD@mfat.govt.nz)>; PACREG <[PACREG@mfat.govt.nz](mailto:PACREG@mfat.govt.nz)>  
**Cc:** UNHC <[DM-UNHC@mfat.govt.nz](mailto:DM-UNHC@mfat.govt.nz)>; ISED <[DM-ISED@mfat.govt.nz](mailto:DM-ISED@mfat.govt.nz)>; ...PACIFIC POSTS <[PACIFICPOSTS@mfat.net.nz](mailto:PACIFICPOSTS@mfat.net.nz)>; ...MULTILATERAL POSTS <[MLGPOSTS@mfat.net.nz](mailto:MLGPOSTS@mfat.net.nz)>; ...MEA POSTS <[MEAPOSTS@mfat.net.nz](mailto:MEAPOSTS@mfat.net.nz)>; FM.Defence (Seemail) <[fm.defence@nzdf.mil.nz](mailto:fm.defence@nzdf.mil.nz)>; FM.Defence MOD (Seemail) <[cables@defence.govt.nz](mailto:cables@defence.govt.nz)>; FM.P/S COVID19 Response (Seemail) <[FMPSCOV19Response@mfat.net.nz](mailto:FMPSCOV19Response@mfat.net.nz)>; ORD <[DM-ORD@mfat.govt.nz](mailto:DM-ORD@mfat.govt.nz)>; PRD <[DM-PRD@mfat.govt.nz](mailto:DM-PRD@mfat.govt.nz)>; FM.Health Ministry (Seemail) <[trade@health.govt.nz](mailto:trade@health.govt.nz)>  
**Subject:** RE: FORMAL MESSAGE: POTENTIAL MEDEVAC REQUIRED FOR UN PERSONNEL BASED IN FIJI

[RESTRICTED]

**HOHENGA – ACTION**

s6(a)

**PŪRONGO – REPORT**

s6(b)(ii)

s6(b)(ii)

**TAKAPU – COMMENT**

s6(a)

**MUTU - ENDS**

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**From:** CONWAY, Keith (PACMM)  
**Sent:** Monday, 26 July 2021 2:30 pm  
**To:** KETCHEN, Mike (PACMM)  
**Cc:** DONALD, Simon (PACMM); HARTLAND, Emma (PACMM)  
**Subject:** FW: POTENTIAL MEDEVAC REQUIRED FOR UN PERSONNEL BASED IN FIJI

**Security Classification:**  
RESTRICTED

FYI

Just on a call with DEVPP, PACREG, and JC discussing UN medevac case in Fiji – looks like an air ambulance provider can facilitate medevac, and DEVPP confirms that a medevac service is still operating to Fiji in the event that a NZ citizen (e.g., staff/dependents at Post) requires evacuation. JC has raised concern about this with ORD to provide staff with some certainty.

Keith

---

**From:** CRANE, Antony (DEVPP) <Tony.Crane@mfat.govt.nz>  
**Sent:** Monday, 26 July 2021 2:06 PM  
**To:** CURR, Jonathan (SVA) <Jonathan.Curr@mfat.govt.nz>; LESLIE, Helen (DEVPP) <Helen.Leslie@mfat.govt.nz>; MINETT, Constance (PACREG) <Constance.Minett@mfat.govt.nz>; TUPANGAIA, Desmond (API) <Desmond.Tupangaia@mfat.govt.nz>; RAMSDEN, Mark (UNHC) <Mark.Ramsden@mfat.govt.nz>; CONWAY, Keith (PACMM) <Keith.Conway@mfat.govt.nz>; FRASER, Kate (DEVPP) <KateEl.Fraser@mfat.govt.nz>; MCLANE, Ryan (ORD) <Ryan.McLane@mfat.govt.nz>; LAKEMAN, Tamsin (ORD) <Tamsin.Lakeman@mfat.govt.nz>  
**Cc:** ROBERTS, Llewellyn (DEVPP) <Llewellyn.Roberts@mfat.govt.nz>; DU TOIT, Jenny (SVA) <Jenny.DuToit@mfat.govt.nz>; OJALA, Anton (PACMM) <Anton.Ojala@mfat.govt.nz>  
**Subject:** RE: POTENTIAL MEDEVAC REQUIRED FOR UN PERSONNEL BASED IN FIJI

[RESTRICTED]

Just asking Counties

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**From:** CURR, Jonathan (SVA) <[Jonathan.Curr@mfat.govt.nz](mailto:Jonathan.Curr@mfat.govt.nz)>  
**Sent:** Monday, 26 July 2021 2:04 PM  
**To:** LESLIE, Helen (DEVPP) <[Helen.Leslie@mfat.govt.nz](mailto:Helen.Leslie@mfat.govt.nz)>; MINETT, Constance (PACREG) <[Constance.Minett@mfat.govt.nz](mailto:Constance.Minett@mfat.govt.nz)>; CRANE, Antony (DEVPP) <[Tony.Crane@mfat.govt.nz](mailto:Tony.Crane@mfat.govt.nz)>; TUPANGAIA, Desmond (API) <[Desmond.Tupangaia@mfat.govt.nz](mailto:Desmond.Tupangaia@mfat.govt.nz)>; RAMSDEN, Mark (UNHC) <[Mark.Ramsden@mfat.govt.nz](mailto:Mark.Ramsden@mfat.govt.nz)>; CONWAY, Keith (PACMM) <[Keith.Conway@mfat.govt.nz](mailto:Keith.Conway@mfat.govt.nz)>; FRASER, Kate (DEVPP) <[KateEl.Fraser@mfat.govt.nz](mailto:KateEl.Fraser@mfat.govt.nz)>; MCLANE, Ryan (ORD) <[Ryan.McLane@mfat.govt.nz](mailto:Ryan.McLane@mfat.govt.nz)>; LAKEMAN, Tamsin (ORD) <[Tamsin.Lakeman@mfat.govt.nz](mailto:Tamsin.Lakeman@mfat.govt.nz)>  
**Cc:** ROBERTS, Llewellyn (DEVPP) <[Llewellyn.Roberts@mfat.govt.nz](mailto:Llewellyn.Roberts@mfat.govt.nz)>; DU TOIT, Jenny (SVA) <[Jenny.DuToit@mfat.govt.nz](mailto:Jenny.DuToit@mfat.govt.nz)>; OJALA, Anton (PACMM) <[Anton.Ojala@mfat.govt.nz](mailto:Anton.Ojala@mfat.govt.nz)>  
**Subject:** RE: POTENTIAL MEDEVAC REQUIRED FOR UN PERSONNEL BASED IN FIJI

[RESTRICTED]

So the latest on this is that the NZ Air Ambulance Service has just pulled the plug on the medevac. The UNRC is unsure of the reason and whether it is related to the severity of the case. The UN is now looking to providers from Fiji and PNG.

For ORD – if a medevac to NZ of a COVID positive patient cannot be facilitated for whatever reason, s9(2)(g)(i) who are relying on NZ capability to do this for themselves and for their children in an emergency. If possible, it would be very helpful to find out why at an appropriate point in time.

JC

---

**From:** LESLIE, Helen (DEVPP) <[Helen.Leslie@mfat.govt.nz](mailto:Helen.Leslie@mfat.govt.nz)>  
**Sent:** Monday, 26 July 2021 1:29 pm  
**To:** CURR, Jonathan (SVA) <[Jonathan.Curr@mfat.govt.nz](mailto:Jonathan.Curr@mfat.govt.nz)>; MINETT, Constance (PACREG) <[Constance.Minett@mfat.govt.nz](mailto:Constance.Minett@mfat.govt.nz)>; CRANE, Antony (DEVPP) <[Tony.Crane@mfat.govt.nz](mailto:Tony.Crane@mfat.govt.nz)>; TUPANGAIA, Desmond (API) <[Desmond.Tupangaia@mfat.govt.nz](mailto:Desmond.Tupangaia@mfat.govt.nz)>; RAMSDEN, Mark (UNHC) <[Mark.Ramsden@mfat.govt.nz](mailto:Mark.Ramsden@mfat.govt.nz)>; CONWAY, Keith (PACMM) <[Keith.Conway@mfat.govt.nz](mailto:Keith.Conway@mfat.govt.nz)>; FRASER, Kate (DEVPP) <[KateEl.Fraser@mfat.govt.nz](mailto:KateEl.Fraser@mfat.govt.nz)>  
**Cc:** ROBERTS, Llewellyn (DEVPP) <[Llewellyn.Roberts@mfat.govt.nz](mailto:Llewellyn.Roberts@mfat.govt.nz)>; DU TOIT, Jenny (SVA) <[Jenny.DuToit@mfat.govt.nz](mailto:Jenny.DuToit@mfat.govt.nz)>  
**Subject:** RE: POTENTIAL MEDEVAC REQUIRED FOR UN PERSONNEL BASED IN FIJI

[RESTRICTED]

Hi Jonathan, yes I agree, the UN should check with the provider to see if they have managed the process before to a NZ DHB (ideally CMDHB)  
Cheers  
Helen

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**From:** CURR, Jonathan (SVA) <[Jonathan.Curr@mfat.govt.nz](mailto:Jonathan.Curr@mfat.govt.nz)>  
**Sent:** Monday, 26 July 2021 12:26 PM  
**To:** LESLIE, Helen (DEVPP) <[Helen.Leslie@mfat.govt.nz](mailto:Helen.Leslie@mfat.govt.nz)>; MINETT, Constance (PACREG) <[Constance.Minett@mfat.govt.nz](mailto:Constance.Minett@mfat.govt.nz)>; CRANE, Antony (DEVPP) <[Tony.Crane@mfat.govt.nz](mailto:Tony.Crane@mfat.govt.nz)>; TUPANGAIA, Desmond (API) <[Desmond.Tupangaia@mfat.govt.nz](mailto:Desmond.Tupangaia@mfat.govt.nz)>; RAMSDEN, Mark (UNHC) <[Mark.Ramsden@mfat.govt.nz](mailto:Mark.Ramsden@mfat.govt.nz)>; CONWAY, Keith (PACMM) <[Keith.Conway@mfat.govt.nz](mailto:Keith.Conway@mfat.govt.nz)>; FRASER, Kate (DEVPP) <[KateEl.Fraser@mfat.govt.nz](mailto:KateEl.Fraser@mfat.govt.nz)>  
**Cc:** ROBERTS, Llewellyn (DEVPP) <[Llewellyn.Roberts@mfat.govt.nz](mailto:Llewellyn.Roberts@mfat.govt.nz)>; DU TOIT, Jenny (SVA) <[Jenny.DuToit@mfat.govt.nz](mailto:Jenny.DuToit@mfat.govt.nz)>  
**Subject:** RE: POTENTIAL MEDEVAC REQUIRED FOR UN PERSONNEL BASED IN FIJI

[RESTRICTED]

Thanks Helen – good to know. The UN is now exploring using a local Fijian air ambulance service provider that might have an aircraft available today. Sanaka has asked whether there would be any problem with a foreign provider transferring a patient to NZ. I've told him that I'm not aware of any impediments to that and the UN should check with the provider to see whether they have done this before and if they encountered any issues. If you are aware of any fishhooks, please let me know. JC

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**From:** LESLIE, Helen (DEVPP) <[Helen.Leslie@mfat.govt.nz](mailto:Helen.Leslie@mfat.govt.nz)>  
**Sent:** Monday, 26 July 2021 12:00 pm  
**To:** CURR, Jonathan (SVA) <[Jonathan.Curr@mfat.govt.nz](mailto:Jonathan.Curr@mfat.govt.nz)>; MINETT, Constance (PACREG) <[Constance.Minett@mfat.govt.nz](mailto:Constance.Minett@mfat.govt.nz)>; CRANE, Antony (DEVPP) <[Tony.Crane@mfat.govt.nz](mailto:Tony.Crane@mfat.govt.nz)>; TUPANGAIA, Desmond (API) <[Desmond.Tupangaia@mfat.govt.nz](mailto:Desmond.Tupangaia@mfat.govt.nz)>; RAMSDEN, Mark (UNHC) <[Mark.Ramsden@mfat.govt.nz](mailto:Mark.Ramsden@mfat.govt.nz)>; CONWAY, Keith (PACMM) <[Keith.Conway@mfat.govt.nz](mailto:Keith.Conway@mfat.govt.nz)>; FRASER, Kate (DEVPP) <[KateEl.Fraser@mfat.govt.nz](mailto:KateEl.Fraser@mfat.govt.nz)>  
**Cc:** ROBERTS, Llewellyn (DEVPP) <[Llewellyn.Roberts@mfat.govt.nz](mailto:Llewellyn.Roberts@mfat.govt.nz)>  
**Subject:** RE: POTENTIAL MEDEVAC REQUIRED FOR UN PERSONNEL BASED IN FIJI

[RESTRICTED]

Hi again Jonathan and colleagues. We have quietly asked CMDHB for a status update on this case and it sounds as if they are doing everything that they need to do/can do (e.g. facilitating MoH and Immigration approvals etc).  
Best wishes

Helen

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**From:** LESLIE, Helen (DEVPP)  
**Sent:** Monday, 26 July 2021 11:00 AM  
**To:** CURR, Jonathan (SVA) <[Jonathan.Curr@mfat.govt.nz](mailto:Jonathan.Curr@mfat.govt.nz)>; MINETT, Constance (PACREG) <[Constance.Minett@mfat.govt.nz](mailto:Constance.Minett@mfat.govt.nz)>; CRANE, Antony (DEVPP) <[Tony.Crane@mfat.govt.nz](mailto:Tony.Crane@mfat.govt.nz)>; TUPANGAIA, Desmond (API) <[Desmond.Tupangaia@mfat.govt.nz](mailto:Desmond.Tupangaia@mfat.govt.nz)>; RAMSDEN, Mark (UNHC) <[Mark.Ramsden@mfat.govt.nz](mailto:Mark.Ramsden@mfat.govt.nz)>; CONWAY, Keith (PACMM) <[Keith.Conway@mfat.govt.nz](mailto:Keith.Conway@mfat.govt.nz)>; FRASER, Kate (DEVPP) <[KateEl.Fraser@mfat.govt.nz](mailto:KateEl.Fraser@mfat.govt.nz)>  
**Cc:** CURRIE, Pamela (PACPF) <[Pamela.Currie@mfat.govt.nz](mailto:Pamela.Currie@mfat.govt.nz)>; ROBERTS, Llewellyn (DEVPP) <[Llewellyn.Roberts@mfat.govt.nz](mailto:Llewellyn.Roberts@mfat.govt.nz)>  
**Subject:** RE: POTENTIAL MEDEVAC REQUIRED FOR UN PERSONNEL BASED IN FIJI

Thanks for the update Jonathan. This is a tough one – as it could be related to a number of things (clinical decisions, availability of beds, immigration requirements) none of which we would really want to weigh in on. Let me have a quick think about this and get back to you asap.

Cheers  
Helen

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**From:** CURR, Jonathan (SVA) <[Jonathan.Curr@mfat.govt.nz](mailto:Jonathan.Curr@mfat.govt.nz)>  
**Sent:** Monday, 26 July 2021 10:54 AM  
**To:** LESLIE, Helen (DEVPP) <[Helen.Leslie@mfat.govt.nz](mailto:Helen.Leslie@mfat.govt.nz)>; MINETT, Constance (PACREG) <[Constance.Minett@mfat.govt.nz](mailto:Constance.Minett@mfat.govt.nz)>; CRANE, Antony (DEVPP) <[Tony.Crane@mfat.govt.nz](mailto:Tony.Crane@mfat.govt.nz)>; TUPANGAIA, Desmond (API) <[Desmond.Tupangaia@mfat.govt.nz](mailto:Desmond.Tupangaia@mfat.govt.nz)>; RAMSDEN, Mark (UNHC) <[Mark.Ramsden@mfat.govt.nz](mailto:Mark.Ramsden@mfat.govt.nz)>; CONWAY, Keith (PACMM) <[Keith.Conway@mfat.govt.nz](mailto:Keith.Conway@mfat.govt.nz)>; FRASER, Kate (DEVPP) <[KateEl.Fraser@mfat.govt.nz](mailto:KateEl.Fraser@mfat.govt.nz)>  
**Cc:** CURRIE, Pamela (PACPF) <[Pamela.Currie@mfat.govt.nz](mailto:Pamela.Currie@mfat.govt.nz)>; ROBERTS, Llewellyn (DEVPP) <[Llewellyn.Roberts@mfat.govt.nz](mailto:Llewellyn.Roberts@mfat.govt.nz)>  
**Subject:** RE: POTENTIAL MEDEVAC REQUIRED FOR UN PERSONNEL BASED IN FIJI

[RESTRICTED]

Helen

With regard to the medevac process under way at the moment, the UNRC has reached out by <sup>s6(b)</sup><sub>s6(b)(ii)</sub> to say:

The RC tells me they are in touch with Middlemore Medical Director Stacey Wilson. The UN is concerned about the risk that the patient <sup>s9(2)(a)</sup> could deteriorate quickly. Patient is on oxygen but not intubated.

<sup>s9(2)(g)(i)</sup> But I'm afraid I don't have further information on this, or why NZAAS can't effect a medevac today. Please let me know if there is any advice I can pass back to the RC – with the Geneva/WHO medevac cell's involvement, I'm not sure Sanaka is fully in the loop.

JC

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**From:** LESLIE, Helen (DEVPP) <[Helen.Leslie@mfat.govt.nz](mailto:Helen.Leslie@mfat.govt.nz)>  
**Sent:** Monday, 26 July 2021 8:32 am  
**To:** MINETT, Constance (PACREG) <[Constance.Minett@mfat.govt.nz](mailto:Constance.Minett@mfat.govt.nz)>; CRANE, Antony (DEVPP) <[Tony.Crane@mfat.govt.nz](mailto:Tony.Crane@mfat.govt.nz)>; TUPANGAIA, Desmond (API) <[Desmond.Tupangaia@mfat.govt.nz](mailto:Desmond.Tupangaia@mfat.govt.nz)>; RAMSDEN, Mark (UNHC) <[Mark.Ramsden@mfat.govt.nz](mailto:Mark.Ramsden@mfat.govt.nz)>; CONWAY, Keith (PACMM) <[Keith.Conway@mfat.govt.nz](mailto:Keith.Conway@mfat.govt.nz)>; FRASER, Kate (DEVPP) <[KateEl.Fraser@mfat.govt.nz](mailto:KateEl.Fraser@mfat.govt.nz)>  
**Cc:** CURRIE, Pamela (PACPF) <[Pamela.Currie@mfat.govt.nz](mailto:Pamela.Currie@mfat.govt.nz)>; ROBERTS, Llewellyn (DEVPP) <[Llewellyn.Roberts@mfat.govt.nz](mailto:Llewellyn.Roberts@mfat.govt.nz)>; CURR, Jonathan (SVA) <[Jonathan.Curr@mfat.govt.nz](mailto:Jonathan.Curr@mfat.govt.nz)>  
**Subject:** RE: POTENTIAL MEDEVAC REQUIRED FOR UN PERSONNEL BASED IN FIJI

[RESTRICTED]

Hi everyone, while this sounds like more of a policy focused meeting I wanted to let you know that Jonathan and I talked last night about this case and I passed on a few numbers (CMDHB contact, Michelle Nicholson-Burr) and the NZ air ambulance.

According to Michelle, the NZ air ambulance can manage all aspects of referrals, including liaising with DHBs – Michelle's advice was that a NZ based air ambulance service had the best chance of negotiating treatment options with DHBs.

Happy to discuss but Tony will attend the meeting for DEVPP

Best wishes  
Helen

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**From:** MINETT, Constance (PACREG) <[Constance.Minett@mfat.govt.nz](mailto:Constance.Minett@mfat.govt.nz)>  
**Sent:** Monday, 26 July 2021 8:20 AM  
**To:** CRANE, Antony (DEVPP) <[Tony.Crane@mfat.govt.nz](mailto:Tony.Crane@mfat.govt.nz)>; TUPANGAIA, Desmond (API) <[Desmond.Tupangaia@mfat.govt.nz](mailto:Desmond.Tupangaia@mfat.govt.nz)>; RAMSDEN, Mark (UNHC) <[Mark.Ramsden@mfat.govt.nz](mailto:Mark.Ramsden@mfat.govt.nz)>; CONWAY, Keith (PACMM) <[Keith.Conway@mfat.govt.nz](mailto:Keith.Conway@mfat.govt.nz)>; FRASER, Kate (DEVPP) <[KateEl.Fraser@mfat.govt.nz](mailto:KateEl.Fraser@mfat.govt.nz)>; LESLIE, Helen (DEVPP) <[Helen.Leslie@mfat.govt.nz](mailto:Helen.Leslie@mfat.govt.nz)>  
**Cc:** CURRIE, Pamela (PACPF) <[Pamela.Currie@mfat.govt.nz](mailto:Pamela.Currie@mfat.govt.nz)>  
**Subject:** RE: POTENTIAL MEDEVAC REQUIRED FOR UN PERSONNEL BASED IN FIJI

[RESTRICTED]

Sure Tony. The zoom details are in the meeting invite!

**Constance Minett**

Policy Officer  
Pacific Regional Division  
New Zealand Ministry of Foreign Affairs & Trade | Manatū Aorere

M s9(2)(a) E [constance.minett@mfat.govt.nz](mailto:constance.minett@mfat.govt.nz)

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**From:** CRANE, Antony (DEVPP) <[Tony.Crane@mfat.govt.nz](mailto:Tony.Crane@mfat.govt.nz)>  
**Sent:** Monday, 26 July 2021 8:17 AM  
**To:** MINETT, Constance (PACREG) <[Constance.Minett@mfat.govt.nz](mailto:Constance.Minett@mfat.govt.nz)>; TUPANGAIA, Desmond (API) <[Desmond.Tupangaia@mfat.govt.nz](mailto:Desmond.Tupangaia@mfat.govt.nz)>; RAMSDEN, Mark (UNHC) <[Mark.Ramsden@mfat.govt.nz](mailto:Mark.Ramsden@mfat.govt.nz)>; CONWAY, Keith (PACMM) <[Keith.Conway@mfat.govt.nz](mailto:Keith.Conway@mfat.govt.nz)>; FRASER, Kate (DEVPP) <[KateEl.Fraser@mfat.govt.nz](mailto:KateEl.Fraser@mfat.govt.nz)>; LESLIE, Helen (DEVPP) <[Helen.Leslie@mfat.govt.nz](mailto:Helen.Leslie@mfat.govt.nz)>  
**Cc:** CURRIE, Pamela (PACPF) <[Pamela.Currie@mfat.govt.nz](mailto:Pamela.Currie@mfat.govt.nz)>  
**Subject:** RE: POTENTIAL MEDEVAC REQUIRED FOR UN PERSONNEL BASED IN FIJI

[RESTRICTED]

Hi Connie

I am stuck at home today owing to train glitches – can we zoom in?

Thx

Tony

-----Original Appointment-----

**From:** MINETT, Constance (PACREG) <[Constance.Minett@mfat.govt.nz](mailto:Constance.Minett@mfat.govt.nz)>

**Sent:** Thursday, 22 July 2021 8:08 AM

**To:** MINETT, Constance (PACREG); TUPANGAIA, Desmond (API); CRANE, Antony (DEVPP); RAMSDEN, Mark (UNHC); CONWAY, Keith (PACMM); FRASER, Kate (DEVPP); LESLIE, Helen (DEVPP)

**Cc:** CURRIE, Pamela (PACPF)

**Subject:** POTENTIAL MEDEVAC REQUIRED FOR UN PERSONNEL BASED IN FIJI

**When:** Monday, 26 July 2021 2:00 PM-2:30 PM (UTC+12:00) Auckland, Wellington.

**Where:** ..WLN Meeting Room 21-11 (Zoom)

**[RESTRICTED]**

Kia ora koutou,

A meeting to discuss the request for a formal medevac arrangement from UN based in Fiji.

Points that it would be good to get clarity on from colleagues:

Is a formal agreement International SOS between New Zealand's Permanent Mission in New York and UN's COVID Taskforce necessary before recommending service providers and hospitals in New Zealand?

s6(a)

Once we have a position established amongst ourselves, a zoom call with post/UN stakeholders seems like a good idea.

Welcome all thoughts at the upcoming meeting.

Released under the  
Official Information Act

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**From:** CONWAY, Keith (PACMM)  
**Sent:** Tuesday, 27 July 2021 12:30 pm  
**To:** TUPANGAIA, Desmond (API); JEBSON, Alex (UNHC); MINETT, Constance (PACREG); PATRICK, Hone (SVA)  
**Cc:** KETCHEN, Mike (PACMM); CURR, Jonathan (SVA)  
**Subject:** FW: PDF (Fiji + Covid-19) morning round up 27 July

**Security Classification:**

IN CONFIDENCE

FYI – appears that NZ Herald has picked up on UN staff member in Fiji attempting to medevac to NZ (article doesn't identify the individual, but twitter has linked to UN staff).

Keith

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**From:** INFOSERVICE <InfoService@mfat.govt.nz>  
**Sent:** Tuesday, 27 July 2021 11:58 AM  
**To:** BROCKIE, Frances (DEVPP) <Frances.Brockie@mfat.govt.nz>; COLLINS, Ben (PHM) <Ben.Collins@mfat.govt.nz>; COLLINS, Deb (PHM) <deborah.collins@mfat.govt.nz>; CONWAY, Christine (SVA) <Christine.Conway@mfat.govt.nz>; CONWAY, Keith (PACMM) <Keith.Conway@mfat.govt.nz>; CURR, Jonathan (SVA) <Jonathan.Curr@mfat.govt.nz>; DAWSON, Virginia (SVA) <Virginia.Dawson@mfat.govt.nz>; DONALD, Simon (PACMM) <Simon.Donald@mfat.govt.nz>; DU TOIT, Jenny (SVA) <Jenny.DuToit@mfat.govt.nz>; HAMILTON, Steve (PHM) <Steve.Hamilton@mfat.govt.nz>; HARTLAND, Emma (PACMM) <Emma.Hartland@mfat.govt.nz>; KETCHEN, Mike (PACMM) <Mike.Ketchen@mfat.govt.nz>; LESLIE, Helen (DEVPP) <Helen.Leslie@mfat.govt.nz>; OJALA, Anton (PACMM) <Anton.Ojala@mfat.govt.nz>; OWENSON, Hannah (DEVPP) <Hannah.Owenson@mfat.govt.nz>; PATRICK, Hone (SVA) <Hone.Patrick@mfat.govt.nz>; PODMORE, Michelle (SVA) <Michelle.Podmore@mfat.govt.nz>; ROSE, Courtney (SVA) <Courtney.Rose@mfat.govt.nz>; VAN DER WALT, Andre (PHM) <Andre.VanDerWalt@mfat.govt.nz>; WASWO, Sally (SVA) <Sally.Waswo@mfat.govt.nz>; ZHOU, Jess (PHM) <Jess.Zhou@mfat.govt.nz>  
**Subject:** PDF (Fiji + Covid-19) morning round up 27 July

[UNCLASSIFIED]

[Covid 19 coronavirus: Ministry of Health in discussions with Fiji about bringing Covid patient to NZ](#)  
[Amid Covid-19 crisis, Fiji politicians arrested for criticising govt](#)  
[Fiji opposition MP Biman Prasad says government using police to 'intimidate' rivals](#)

NEwshub

26/07/2021

NZ Herald

RNZ - Checkpoint

**Emma Roache**

[\(she/her\)](#)

**Research Librarian**

Executive Services Division

New Zealand Ministry of Foreign Affairs & Trade | Manatū Aorere

T s9(2)(a)

E [emma.roache@mfat.govt.nz](mailto:emma.roache@mfat.govt.nz)

I'm reading [Nationalism and Protest](#) by Liah Greenfield. SAIS Review of International Affairs, vol 40, no 2, 2020

## Medevac Application Process

This process covers all cases where the applicant's reason for exemption from staying in Managed Isolation is based on the passenger coming into New Zealand and needing to go straight into hospital on arrival. A medevac patient could arrive either on a commercial flight or private provider like Air Ambulance.

For the purpose of this document, the person coming in on the medevac flight who requires medical treatment will be referred to as the patient.

NOTE: There is often a medical attendant who travels with the patient. They are exempt as per COVID-19 Public Health Response (Air Border) Order 2020 clause 11B.

This process relates to the diagram attached here:

1. Receive email or phone call for a medevac	<ul style="list-style-type: none"> <li>• Receive application to the <a href="mailto:medevacs@health.govt.nz">medevacs@health.govt.nz</a></li> <li>• Receive a phone call regarding a medical situation</li> </ul>
2. Is the application for a medevac?	<ul style="list-style-type: none"> <li>• <i>If 'yes' go to step 4, if 'no' go to step 3</i></li> <li>• A medevac application is for a patient who requires urgent care and will go straight into hospital on arrival instead of a MIF (see step 3 for definitions of additional potential applications).</li> <li>• Medevacs are only to be processed if received from the DHB or air ambulance service. If the application has come through any other avenue this may not be a medevac.</li> <li>• Some medevac applications can come from insurance companies. The insurance company will need to arrange for an accepting DHB (suggest they contact ADHB or CMDHB for further information, or speak with the current treating doctor).</li> <li>• Add the application into Salesforce to generate the application number.</li> </ul>
3. Identify the correct application type and follow the process	<ul style="list-style-type: none"> <li>• Additional types of applications:</li> <li>• <b>Visa Support Letter:</b> Patient <u>can</u> complete 14 days of managed isolation and are going to either a publicly funded hospital or a private hospital for treatment once they have completed managed isolation. This treatment will still need to be completed with some urgency. SEE <u>VISA SUPPORT PROCESS</u>.</li> <li>• <b>Exemption for medical reasons:</b> <i>Either</i> the patient can go into a MIF on arrival and will need a pass out to attend an appointment or treatment <u>or</u> they feel they a medical reason for not staying in a MIF. Forward these on to <a href="mailto:isolationexemptions@MBIE.govt.nz">isolationexemptions@MBIE.govt.nz</a>. Advise individual that MBIE will be handling this application.</li> <li>• <b>Need further information:</b> Sometimes patients, doctors or families might contact us for what they think is a medevac or for a visa support letter. We reply to the requester to identify medical application type situation and then provide information on the criteria/details required if information is missing.</li> </ul>
4. Is the patient a New Zealand citizen or resident?	<ul style="list-style-type: none"> <li>• <i>If 'yes' got to step 5, if 'no' go to step 4(a).</i></li> </ul>
4a. Notify APPSO that we have started	<ul style="list-style-type: none"> <li>• This step is when we are satisfied that this is a valid and necessary medevac. By notifying APPSO (APSSO@MBIE.govt.nz), Immigration</li> </ul>

processing the exemption.	NZ is notified that we are aware of the application and they can begin processing a visa concurrently to minimise delays.
5. Is it an imminent arrival?	<ul style="list-style-type: none"> <li>• <i>If 'yes' use information provided and go to step '6', if 'no' go to step 5a.</i></li> <li>• Identify whether this is an emergency situation and/or if there remains time to request any missing information.</li> <li>• If the individual is already en route and no further information can be obtained, continue to process application with details provided. <u>The minimum amount of information required is a name.</u></li> <li>• NOTE: Occasionally, there will be situations where the individual arrives before we can process an exemption letter or situations where we are unable to determine whether the condition of the individual is severe enough to require hospitalisation on arrival. In these situations, notify <a href="mailto:riqcoord@nmf.nz">riqcoord@nmf.nz</a> with subject line URGENT MEDICAL ARRIVAL from 7 am-7pm. If after hours (7 pm-7am) and urgent assistance is required, call the Watchkeeper (who is NZDF personnel at Regional Isolation and Quarantine [RIQ] coordination) at 021 941 320. If urgent assistance required from 7 am-7 pm and cannot email, call daytime Watchkeeper at 021 190 8654.</li> </ul>
5a. Has the necessary information been provided?	<ul style="list-style-type: none"> <li>• <i>If 'yes' to below go to step 6, if not go to step 5b</i></li> <li>• In order to process the application, the applicant must provide the following details: <ul style="list-style-type: none"> <li>○ Name of patient (and support person)</li> <li>○ Passport or other identification for patient (and support person)</li> <li>○ Date of birth of patient (and support person)</li> <li>○ Arrival flight, date and origin country</li> <li>○ Accepting hospital</li> <li>○ Accepting doctor if available</li> <li>○ How the patient will be transported to and from hospital?</li> <li>○ Will they be transferred landside (they will go through regular customs) or airside (will the ambulance meet the individual on the tarmac)? The RIQ requires this to organise entry to airport and notify customs.</li> <li>○ What will the isolation protocols will be in place at hospital?</li> <li>○ If the patient is being accompanied and who they are being accompanied by (differentiate between medical escort and support person).</li> </ul> </li> </ul>
5b. Seek the missing information from the application source.	<ul style="list-style-type: none"> <li>• Email the application source to seek further information, if the request is time sensitive, call if possible</li> <li>• If there is information you cannot obtain ask manager or Natasha Couper if it can be processed without that information.</li> <li>• <i>Go to step 6</i></li> </ul>
6. Is there a support person present?	<ul style="list-style-type: none"> <li>• <i>If 'yes' go to step 7, if no go to step 10</i></li> </ul> <p><u>Definition of Support Person</u></p> <ul style="list-style-type: none"> <li>• In most cases the hospital will be able to support a parent accompanying a minor (anyone under the age of 16)</li> <li>• A support person may be required various reason to stay at the hospital, i.e. to give consent for treatment.</li> <li>• A support person is someone who is required to provide physical, emotional or mental support before, during or after treatment.</li> <li>• There may be a need for there to be more than one support person, as the patient could require intensive support for 6 weeks or more after treatment.</li> </ul>



	<ul style="list-style-type: none"> <li>The DHB will identify the clinical need for the support people, we do not decide if they are necessary</li> </ul>
7. Is the patient being supported a minor under the age of 16 or unable to give consent?	<ul style="list-style-type: none"> <li><i>If 'yes' go to step 8, if 'no' go to step 9</i></li> </ul>
8. Can the hospital facilitate the support person staying in hospital?	<ul style="list-style-type: none"> <li><i>If 'yes' go to step 10, if 'no' to step 9</i></li> <li><b>If not mentioned in the original email if the support person can be accommodated, go back to who submitted the application and ask if they can be accommodated.</b></li> <li><b>Ideally you will talk directly to the hospital.</b> If they are unable to provide you with this detail, please contact the original sender of the application email via phone or email</li> </ul>
9. Support person goes to managed isolation facility and can apply to MBIE for an exemption to visit	<ul style="list-style-type: none"> <li>Support person goes to the relevant Managed Isolation Facility if they cannot be facilitated by the hospital.</li> <li>They can be advised to apply for an exceptional exemption to MBIE. Advise of medevac case number the application will be linked to.</li> <li><i>Go to step 10</i></li> </ul>
10. Obtain approval from a Medical Officer of Health	<ul style="list-style-type: none"> <li>Obtain approval from the Medical Officer of Health that the patient needs the medical treatment while in their 14-day isolation period. email for Auckland Medical Officer of Health; <a href="mailto:arphsexemptions@adhb.govt.nz">arphsexemptions@adhb.govt.nz</a>. If this is after hours you can email the after hours medical officer of health at <a href="mailto:AHMOH@adhb.govt.nz">AHMOH@adhb.govt.nz</a></li> <li>Also obtain approval, if necessary, for the support person to isolate with the patient at the hospital (this is not needed if the support person is going directly to a MIF).</li> <li><b>There is a template email for the medical officer of health in the template folder of the medevacs email.</b></li> </ul>
11. Follow approval process steps	<ul style="list-style-type: none"> <li>Update Salesforce to mark as approved</li> <li>Prepare approval letter using Medevac Approval Template</li> <li>Get signature on approval letter. This will always be Brenda Hyne's signature. <b>Ensure you have written email approval</b> received from any other on-call managers and then use Brenda Hyne's signature on letter (do not PP).</li> <li>Send approval letter to application source as a PDF</li> <li>Copy in <a href="mailto:rigcoord@nmf.nz">rigcoord@nmf.nz</a> and <a href="mailto:Apsso@MBIE.govt.nz">Apsso@MBIE.govt.nz</a>, and any other recipient of the original application.</li> <li>If the patient is a refugee the approval letter will also need to be sent to <a href="mailto:RHLT@mbie.govt.nz">RHLT@mbie.govt.nz</a></li> <li>Close file <ul style="list-style-type: none"> <li>File letter in Salesforce along with any other correspondence and attachments into Salesforce</li> <li>File away emails into Lotus Notes Filing Cabinet: COVID-19 Case Management Filing &gt; Medevacs &gt; [Year] &gt; [Month]</li> </ul> </li> </ul>
12. Is the patient likely to be discharged from hospital within the 14 days?	<ul style="list-style-type: none"> <li><i>If 'yes' go to step 13</i></li> </ul>

<p>13. Coordinate entry into MIF with charge nurse and RIQ Coordination team</p>	<ul style="list-style-type: none"><li>• We will get an email from the hospital to say the patient is ready to be discharged and we will communicate that to the Managed Isolation Facilities team <a href="mailto:riacoord@nmf.nz">riacoord@nmf.nz</a> They will organise transport to the pre-determined MIF. The point of contact at the hospital is generally the charge nurse.</li><li>• The on-site nurse at the facility will usually get the handover from the discharge nurse via phone</li></ul>
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## Visa support letter

This process covers all cases where the applicant requires a support letter from the Ministry of Health to get a visa to come into New Zealand for medical treatment. These are usually not medevacs, the person is going straight into hospital on arrival. The applicant can usually do two weeks in a managed isolation facility before needing the medical treatment.

For the purpose of this document the person coming to New Zealand needing medical treatment will be referred to as the patient

This process relates to the diagram attached here:

1. Application for visa support	<ul style="list-style-type: none"><li>• Receive application to the <a href="mailto:medevacs@health.govt.nz">medevacs@health.govt.nz</a> or <a href="mailto:COVID-19response@health.govt.nz">COVID-19response@health.govt.nz</a></li><li>• Determine what type on application it is. I.e Medevac, Medical or Visa support.</li><li>• Visa support requests can come from a DHB, a private doctor or facility, the applicant directly or a family member of that applicant.</li><li>• If the application has come for the person directly or as family member, they may not know they are after a visa support letter, talk to them about what they are wanting to do once they land in New Zealand and if they have or need a visa.</li><li>• This is need as currently NZI requires approval form a DHB or MOH to provide a visa, if the person is getting treatment privately they will require the support from MOH.</li><li>• The application does not need to go into Salesforce</li></ul>
2. Is the application for a visa support letter?	<ul style="list-style-type: none"><li>• <i>If 'yes' go to step 4, if 'no' go to step 3</i></li></ul>
3. Forward to relevant team for handling	<ul style="list-style-type: none"><li>• The application is not based on the applicant needing a visa support letter</li><li>• Talk to the patient about what they are requesting and direct them to the right place, i.e. MBIE isolation exemptions <a href="mailto:isolationexemptions@mbie.govt.nz">isolationexemptions@mbie.govt.nz</a>.</li></ul>
4. Are the requirements satisfied?	<ul style="list-style-type: none"><li>• In order to process the application, the application must provide the following details:<ul style="list-style-type: none"><li>◦ Passport information for patient and any support person accompanying them</li><li>◦ Referral letter from a doctor in their home county</li><li>◦ Letter of acceptance from a doctor in New Zealand</li><li>◦ Guarantee of payment of all costs including their time in a managed isolation facility</li></ul></li><li>• We often get requests for people who are pregnant, there needs to be proof or justification that they can not receive the medical treatment that the require in the country they are currently living.<ul style="list-style-type: none"><li>• <i>If we have all the required information go to step 6, if not go to step 5</i></li></ul></li></ul>
5. Seek required information from the application source	<ul style="list-style-type: none"><li>• Email the application source to seek further information or clarification as needed.</li><li>• <i>Go to step 6</i></li></ul>

6. Is there a support person present?	<ul style="list-style-type: none"> <li>• <i>If 'yes' go to step 7, if no go to step 8</i></li> </ul>
7. Is there a need for the support person?	<ul style="list-style-type: none"> <li>• <i>There will usually be a line in the acceptance letter stating that the patient will require the support of the support person upon discharge.</i></li> <li>• <i>A support person is someone who is needed to provide physical, emotional or mental support before during or after treatment.</i></li> <li>• <i>The patient usually has to stay in New Zealand for an extended period of time after getting the medical treatment.</i></li> <li>• <i>It is not up to MOH to decide the clinical need for a support person.</i></li> <li>• <i>If there are multiple support people requesting to be on the visa support letter, you can go back to the accepting doctor to ask if there would be any need to x amount of support people.</i></li> </ul>
8. Write support letter	<ul style="list-style-type: none"> <li>• Write the visa support letter, there is a template for this in the medevacs email and in lotus notes under process.</li> </ul>
9. Get approval for the letter	<ul style="list-style-type: none"> <li>• During the week send the finished letter to Brenda Hynes for approval.</li> <li>• If Brenda is not working or it is the weekend send the letter to the on-call manager. Brenda's signature will still be on the bottom of the letter unless otherwise stated.</li> <li>• You will usually just get an email back saying approved.</li> </ul>
10. Send approved letter off	<ul style="list-style-type: none"> <li>• Send the approved letter off to the original sender, <a href="mailto:APSSO@mbie.govt.nz">APSSO@mbie.govt.nz</a> and <a href="mailto:Riqcoord@nmf.nz">Riqcoord@nmf.nz</a>.</li> <li>• You will need to let the RIQ coordination team know of any special requirement the patient will need while they are in a MIF</li> <li>• If the patient needs urgent medical treatment while in a MIF the facility will follow protocols and the person will get medical treatment as needed.</li> <li>• Make sure you PDF the letter before sending it.</li> </ul>
11. No further action required	<ul style="list-style-type: none"> <li>• File the letter in lotus notes case management filing system and make the task in response, if it was put into EMIS there, as completed</li> </ul>

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**From:** MINETT, Constance (PACREG)  
**Sent:** Tuesday, 27 July 2021 9:13 am  
**To:** PATRICK, Hone (SVA)  
**Cc:** TUPANGAIA, Desmond (API)  
**Subject:** RE: Emergency Visa for UN Medevac  
**Attachments:** Visa support SOP.docx; Medevac SOP.docx

**Security Classification:**  
UNCLASSIFIED

Hello!

Share the attached documents with Jayvee. The documents set out the standard operating procedure for both medevac to New Zealand and the accompanying visa support process.

If helpful you can note that although we are very sympathetic towards the situation, the New Zealand Ministry of Foreign Affairs and Trade has no influence over the medevac process and limited ability to engage in it. Immigration New Zealand is the lead agency for issuing visas for entry to New Zealand.

Foreshadowing that a full email is coming today for Jonathan to share with UN counterparts

Constance 😊

**Constance Minett**

Policy Officer  
Pacific Regional Division  
New Zealand Ministry of Foreign Affairs & Trade | Manatū Aorere

M s9(2)(a) E [constance.minett@mfat.govt.nz](mailto:constance.minett@mfat.govt.nz)

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**From:** PATRICK, Hone (SVA) <Hone.Patrick@mfat.govt.nz>  
**Sent:** Tuesday, 27 July 2021 8:30 AM  
**To:** MINETT, Constance (PACREG) <Constance.Minett@mfat.govt.nz>  
**Subject:** FW: Emergency Visa for UN Medevac  
**Importance:** High

[UNCLASSIFIED]

Yadra my friend,

Unfortunately I've been dealing with another issue so haven't been involved. Are you able to clarify the visa issue?

Sent with BlackBerry Work  
([www.blackberry.com](http://www.blackberry.com))

s6(b)(ii)

Released under the  
Official Information Act

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**From:** MINETT, Constance (PACREG)  
**Sent:** Thursday, 5 August 2021 3:57 pm  
**To:** TUPANGAIA, Desmond (API)  
**Subject:** FW: Media query - Newshub - Medevacs

**Security Classification:**  
UNCLASSIFIED

FYI – did eventually manage to twist their arm into replying!

**Constance Minett**

Policy Officer  
Pacific Regional Division  
New Zealand Ministry of Foreign Affairs & Trade | Manatū Aorere

M s9(2)(a) E [constance.minett@mfat.govt.nz](mailto:constance.minett@mfat.govt.nz)

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**From:** ROBERTS, Llewellyn (DEVPP) <Llewellyn.Roberts@mfat.govt.nz>  
**Sent:** Thursday, 5 August 2021 2:47 PM  
**To:** MINETT, Constance (PACREG) <Constance.Minett@mfat.govt.nz>; MEDIA <media@mfat.govt.nz>  
**Cc:** LESLIE, Helen (DEVPP) <Helen.Leslie@mfat.govt.nz>; CRANE, Antony (DEVPP) <Tony.Crane@mfat.govt.nz>; KETCHEN, Mike (PACMM) <Mike.Ketchen@mfat.govt.nz>; CONWAY, Keith (PACMM) <Keith.Conway@mfat.govt.nz>; KELLY, Constance (PACREG) <Constance.Kelly@mfat.govt.nz>  
**Subject:** RE: Media query - Newshub - Medevacs

[UNCLASSIFIED]

Hi Constance, MEDIA

DEVPP's view is that there are three components to this question. The first paragraph regarding Amelia is best managed by Health. We also think that Health is best placed to provide details on New Zealand's arrangements and agreements with Pacific nations to accept medevacs.

We think that it might be useful to also provide some information on the medical treatment scheme, given the question also asks for information on New Zealand's arrangements and agreements with Pacific nations, so we propose the final paragraph be added to Ministry of Health's response:

*{insert MOH language on medivacs}*

Then add: The Medical Treatment Scheme also occasionally supports MEDEVACs from the Pacific to New Zealand. This scheme normally supports non-urgent medical transfers from Tonga, Fiji, Tuvalu, and Vanuatu (Samoa also have a similar scheme with New Zealand). Countries nominate patients who meet certain medical criteria to be transferred to a New Zealand health facility for treatment unavailable in their home country. Costs are paid out of the NZ aid budget, and may include a caregiver, MIQ costs, a stipend and accommodation while recovering after discharge and pending repatriation, pharmaceutical and allied treatment costs. Each country is allocated an annual budget for these transfers and prioritise their patients accordingly.

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E [llewellyn.roberts@mfat.govt.nz](mailto:llewellyn.roberts@mfat.govt.nz) M s9(2)(a)

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**From:** MINETT, Constance (PACREG) <[Constance.Minett@mfat.govt.nz](mailto:Constance.Minett@mfat.govt.nz)>  
**Sent:** Thursday, 5 August 2021 12:15 PM  
**To:** MEDIA <[media@mfat.govt.nz](mailto:media@mfat.govt.nz)>; LESLIE, Helen (DEVPP) <[Helen.Leslie@mfat.govt.nz](mailto:Helen.Leslie@mfat.govt.nz)>; CRANE, Antony (DEVPP) <[Tony.Crane@mfat.govt.nz](mailto:Tony.Crane@mfat.govt.nz)>  
**Cc:** CONWAY, Keith (PACMM) <[Keith.Conway@mfat.govt.nz](mailto:Keith.Conway@mfat.govt.nz)>; KETCHEN, Mike (PACMM) <[Mike.Ketchen@mfat.govt.nz](mailto:Mike.Ketchen@mfat.govt.nz)>; KELLY, Constance (PACREG) <[Constance.Kelly@mfat.govt.nz](mailto:Constance.Kelly@mfat.govt.nz)>  
**Subject:** RE: Media query - Newshub - Medevacs

[UNCLASSIFIED]

Hi Fleur,

I agree – this needs to go back to MOH – who have oversight of the medical evacuations process. Tony or Helen can provide comment on New Zealand’s agreements to accept/ fund patients from the Pacific - if they see fit.

This is what we have previously provided on the topic:

Medical evacuation requests to New Zealand are approved based on clinical need. <sup>s9(2)(g)(i)</sup>

**Constance Minett**

Policy Officer  
Pacific Regional Division  
New Zealand Ministry of Foreign Affairs & Trade | Manatū Aorere

M s9(2)(a)      E [constance.minett@mfat.govt.nz](mailto:constance.minett@mfat.govt.nz)

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**From:** KELLY, Constance (PACREG) <[Constance.Kelly@mfat.govt.nz](mailto:Constance.Kelly@mfat.govt.nz)>  
**Sent:** Thursday, 5 August 2021 12:02 PM  
**To:** MEDIA <[media@mfat.govt.nz](mailto:media@mfat.govt.nz)>; CONWAY, Keith (PACMM) <[Keith.Conway@mfat.govt.nz](mailto:Keith.Conway@mfat.govt.nz)>; KETCHEN, Mike (PACMM) <[Mike.Ketchen@mfat.govt.nz](mailto:Mike.Ketchen@mfat.govt.nz)>; LESLIE, Helen (DEVPP) <[Helen.Leslie@mfat.govt.nz](mailto:Helen.Leslie@mfat.govt.nz)>  
**Cc:** MINETT, Constance (PACREG) <[Constance.Minett@mfat.govt.nz](mailto:Constance.Minett@mfat.govt.nz)>  
**Subject:** RE: Media query - Newshub - Medevacs

[UNCLASSIFIED]

Hi there – looping Connie Minett in

Connie Kelly  
Pacific Regional Division  
s9(2)(a)

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**From:** MEDIA <[media@mfat.govt.nz](mailto:media@mfat.govt.nz)>  
**Sent:** Thursday, 5 August 2021 12:00 PM  
**To:** CONWAY, Keith (PACMM) <[Keith.Conway@mfat.govt.nz](mailto:Keith.Conway@mfat.govt.nz)>; KETCHEN, Mike (PACMM) <[Mike.Ketchen@mfat.govt.nz](mailto:Mike.Ketchen@mfat.govt.nz)>; LESLIE, Helen (DEVPP) <[Helen.Leslie@mfat.govt.nz](mailto:Helen.Leslie@mfat.govt.nz)>; KELLY, Constance (PACREG) <[Constance.Kelly@mfat.govt.nz](mailto:Constance.Kelly@mfat.govt.nz)>  
**Cc:** MEDIA <[media@mfat.govt.nz](mailto:media@mfat.govt.nz)>  
**Subject:** Media query - Newshub - Medevacs

[UNCLASSIFIED]

Hi team



See below. I'm going to suggest Amelia approach MoH, as the lead agency for Medevacs. On her 2<sup>nd</sup> question, would we have anything to add or does this also lie with MoH to respond to?

Thanks  
Fleur

**From:** Amelia Wade s9(2)(a)  
**Sent:** Thursday, 5 August 2021 11:44 AM  
**To:** MEDIA <[media@mfat.govt.nz](mailto:media@mfat.govt.nz)>  
**Subject:** Medevacs

Kia ora,

Are you please able to provide details about Larry Page's son, reported in Stuff this morning. ie when it was, how long the patient was here for, where they were treated, whether the parent isolated in the hospital with their child.

Also if you're please able to provide details on New Zealand's arrangements and agreements with Pacific nations to accept medevacs - whether we're obliged to provide care in instances patients can't be treated in the country they're in, who pays for the transfer.

Cheers,  
Amelia

--  
AMELIA WADE | POLITICAL REPORTER | NEWSHUB | MOBILE s9(2)(a)

Released under the  
Official Information Act

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**From:** MINETT, Constance (PACREG)  
**Sent:** Thursday, 5 August 2021 1:04 pm  
**To:** TUPANGAIA, Desmond (API)  
**Subject:** RE: Media query - Newshub - Medevacs

**Security Classification:**  
UNCLASSIFIED

I agree – that is my advice below. My problem is getting any support from DEVPP for questions of this variety [and from my understanding this is part of their job. s9(2)(g)(i)]

I think I just need some support to push the work back over to DEVPP. We could discuss when you are next in if you agree?

**Constance Minett**

Policy Officer  
Pacific Regional Division  
New Zealand Ministry of Foreign Affairs & Trade | Manatū Aorere

M s9(2)(a) E [constance.minett@mfat.govt.nz](mailto:constance.minett@mfat.govt.nz)

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**From:** TUPANGAIA, Desmond (API) <Desmond.Tupangaia@mfat.govt.nz>  
**Sent:** Thursday, 5 August 2021 12:46 PM  
**To:** MINETT, Constance (PACREG) <Constance.Minett@mfat.govt.nz>  
**Subject:** RE: Media query - Newshub - Medevacs

[UNCLASSIFIED]

Thanks, MFAT wouldn't have any agreements with Pacific countries around Medevac arrangements and agree MoH should respond to all the request.

Cheers  
Desmond

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**From:** MINETT, Constance (PACREG) <[Constance.Minett@mfat.govt.nz](mailto:Constance.Minett@mfat.govt.nz)>  
**Sent:** Thursday, 5 August 2021 12:33 PM  
**To:** TUPANGAIA, Desmond (API) <[Desmond.Tupangaia@mfat.govt.nz](mailto:Desmond.Tupangaia@mfat.govt.nz)>  
**Subject:** FW: Media query - Newshub - Medevacs

[UNCLASSIFIED]

For your visibility too Desmond. It seems like DEVPP have no sight over medevacs. Despite running it.

**Constance Minett**

Policy Officer  
Pacific Regional Division  
New Zealand Ministry of Foreign Affairs & Trade | Manatū Aorere

M s9(2)(a) E [constance.minett@mfat.govt.nz](mailto:constance.minett@mfat.govt.nz)

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**From:** CRANE, Antony (DEVPP) <[Tony.Crane@mfat.govt.nz](mailto:Tony.Crane@mfat.govt.nz)>  
**Sent:** Thursday, 5 August 2021 12:31 PM