



3 November 2022

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Ash via FYI

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Tēnā koe Ash

### OIA request 22/23 0280 Request for Citizenship Timeframes

Thank you for your Official Information Act (Act) request received by the Department of Internal Affairs (Department) on 3 October 2022.

You requested –

- *Could I please request the following data for-Citizenship Application By Grant for the month's March 2022 to September 2022*

*Content requested*

*Submitted Month*

*No Approved Application*

*No Processing Application*

*No of applications waiting to be allocated to a case officer Number of applications each month in different queues i.e., requesting the number of applications in each queue separately (March 2022 to September 2022)*

In response to your request, I can provide you with the following information.

Please see Appendix A attached alongside this letter. Appendix A provides you with two tables:

**Table One** – Total amount of Citizenship by Grant (GBG) applications (online and Paper - combined) received 1 March 2022 – 30 September 2022 as at 27 October 2022. This table is broken down into month received, approved, processing, unassigned and withdrawn applications as at 27 October 2022.

**Table two** – Citizenship by Grant online applications received 1 March 2022 – 30 September 2022 approved by queue (buckets) as at 27 October 2022.

It may be helpful for you to know that CBG applications are sorted for processing in our system by buckets, therefore we have defined 'queue' in your request to mean 'bucket' in our system, and provided the data accordingly.

As this information may be of interest to other members of the public, the Department has decided to proactively release a copy of this response on the DIA website. All requestor data, including your name and contact details, will be removed prior to release. The released response will be made available here: <https://www.dia.govt.nz/Official-Information-Act-Requests-2>.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Ngā mihi,



Julia Taylor  
Manager Operational Policy and Official Correspondence  
Service Delivery and Operations