



8 November 2022

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dia.govt.nz

J P via FYI

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Tēnā koe J P

Official Information Act request 2223-0296 - Request for citizenship processing timeframes

Thank you for your Official Information Act (Act) request received by the Department of Internal Affairs (Department) on 10 October 2022.

You requested –

Could I please have the below information citizenship application received in March 2022?

- 1. Total applications received in March 22*
- 2. Application received in March 22 and still assigned to a case officer*
- 3. Application received in March 22 and still no case office assigned*
- 4. Application received in March 22 and approved by an automated check process*
- 5. Application received in March 22 and failed by automatic check. Also, subdivide data into the reason why applications failed.*
- 6. Queue number of applications received in March 2022.*
- 7. Tentative time frame to be allocated to a case officer*

In response to parts one to six of your request, please refer to Appendix A, attached.

Appendix A provides you with a breakdown of the following information:

- Table one: Overall citizenship by grant applications received during the period 1 March 2022 to 31 March 2022, broken down by final status
- Table two: Citizenship by grant applications received during the period 1 March 2022 to 31 March 2022, broken down by bucket

In response to part seven of your request, I can advise that the current citizenship processing timeframes are the most accurate indicator of when an application will be allocated to a Life and Identity Services Officer for processing. You can find this information here: [Citizenship timeframes | New Zealand Government \(www.govt.nz\)](https://www.govt.nz/citizenship-timeframes).

As this information may be of interest to other members of the public, the Department has decided to proactively release a copy of this response on the DIA website. All requestor data, including your name and contact details, will be removed prior to release. The released response will be made available here: <https://www.dia.govt.nz/Official-Information-Act-Requests-2>.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi

A handwritten signature in blue ink, consisting of several overlapping loops and a long horizontal stroke extending to the right.

Julia Taylor
Manager Operational Policy and Official Correspondence
Service Delivery and Operations