

28 March 2024

Sandra Ashworth  
[fyi-request-25652-6f83397a@requests.fyi.org.nz](mailto:fyi-request-25652-6f83397a@requests.fyi.org.nz)

Kia ora Sandra,

**Information request – CAS-872460-Z4K1H9**

Thank you for your further correspondence dated 6 March 2024, requesting information about infringements served by Auckland Transport with reference to infringement numbers 3094510265 and 3094510278.

The information supplied to you in response to the previous case reference CAS-855721-Q4M2P2 stands and was complete for the purpose of responding to the questions you asked.

**Can AT provide a full copy of the relevant documentation for all actions that a warden must perform when doing a check.**

Refer to Appendix A for the guidelines attached to the 2 offences for which you received infringements.

**Can AT provide procedures and / or processes that document attaching one infringement ticket to the vehicle, but any others to not be attached to the vehicle.**

This part of your request is declined under Section 17(e) of the LGOIMA as the information you are requesting does not exist.

How an infringement is served is left to the discretion of the issuing warranted Parking Officer and there are no guidelines documented about how to serve an infringement. The legal information that was supplied to you stands. I have added it again as reference, please see below:

Serving an Infringement Notice

The Land Transport Act 1998 Section 139 makes provision for three methods that can be used by an enforcement officer to serve an infringement notice. An infringement notice that is not served onto a vehicle or in-person, is served via the post. Auckland Transport's systems are designed to ensure service in compliance with those service requirements.

**Can the FIO response writer confirm that his wardens pay as much attention to detail in following their processes and procedures as he does in answering Official Information requests?**

In this case, the attending warranted Officer followed the Infringement guidelines and at discretion made a decision to serve the infringements via the post rather than onto the vehicle. The warranted Officer did not write the response to the previous or to this request for that matter.

**Can they provide records showing how often the following has occurred in the last 3 years:  
A single infringement is attached to the vehicle for a stationary infringement, but additional infringement(s) are notified only by post**

This part of your request is declined under Section 17(e) of the LGOIMA as the information you are requesting does not exist.



**A single infringement is attached to the vehicle for a stationary infringement, but additional infringement(s) are notified only in person**

This part of your request is declined under Section 17(e) of the LGOIMA as the information you are requesting does not exist.

**A single infringement is attached to the vehicle for a stationary infringement, but additional infringement(s) are notified only in person and by post, i.e. not by attaching a stationary infringement.**

**Where there are multiple infringements, they are attached to the vehicle for a stationary infringement**

This part of your request is declined under Section 17(e) of the LGOIMA as the information you are requesting does not exist.

We trust this clarifies your request, but should you believe that we have not dealt with your request appropriately, you are able to make a complaint to the Office of the Ombudsman in accordance with section 27(3) of the LGOIMA Act and seek an investigation and review in regard to this matter.

Regards

A handwritten signature in black ink, appearing to read 'John Strawbridge', is positioned below the 'Regards' text.

John Strawbridge  
**Group Manager, Parking Services & Compliance**