

Paul Turner  
[fyi-request-8733-fa998b81@requests.fyi.org.nz](mailto:fyi-request-8733-fa998b81@requests.fyi.org.nz)

Dear Mr Turner

I refer to your official information request received 21 September 2018. The information you have requested is below.

- 1. What is Housing New Zealand's policy on tenants installing CCTV Cameras to protect themselves and their property?*

Housing New Zealand does not currently have a specific policy to deal with the installation of CCTV cameras by tenants on their rented properties. Any such installation should be considered under Housing New Zealand's policy concerning improvements to a property which generally needs our prior approval. Under the Residential Tenancies Act a tenant must not attach any fixture to the property or renovate, alter, or add to the building, except as the Tenancy Agreement allows, or with the landlord's written permission.

- 2. How does Housing New Zealand deal with complaints from neighbours with privacy concerns?*

Complaints against Housing New Zealand tenants are considered on a case by case basis and with regard to the circumstances. The Residential Tenancies Act states that a tenant must not interfere with the peace, comfort or privacy of other tenants or neighbours, or permit anyone else at the property to do so.

More information regarding tenant responsibilities under the Residential Tenancies Act may be found here:

<http://ourspace/know/tenancy/tenant-rights-and-responsibilities/residential-tenancy-act/what-are-tenant-responsibilities-under-the-residential-tenancies-act>

Yours sincerely



Rachel Kelly  
Manager Government Relations